

# **Dube TradePort Corporation**

# **Annual Performance Plan**

for 2011/12

KwaZulu-Natal

March 2011

**Foreword** 

The Dube Tradeport incorporating the King Shaka International Airport is now operational after ten years of being

conceptualized, developed into an investable project package, procured and constructed. This flagship project is a

long term strategic infrastructural investment whose real benefits will now begin to fall in the country, province and

city as we reposition our economy in the global economy.

The Dube Tradeport Section 21 Company served its objectives as a Special Purpose Vehicle focused on the

project development and implementation of the project. The 2011/12 year ushers in a new era of operations,

creating and adding value to the air logistics platform and attendant supply chains. The role of provincial

government also changes with the establishment of the new public entity. The government of KwaZulu-Natal will

now be the sole shareholder of a range of new assets and businesses including air cargo, value added property

development, information technology and leading edge knowledge intensive agricultural production.

The Dube TradePort Corporation is a unique entity in the context of our country in the sense that it is the only

entity with a sole focus of facilitating economic development, sustainable job creation and private sector

investment through focused programmes aimed at building and strengthening the air logistics sector in a multi

faceted way. As part of a sustained and ongoing provincial government investment programme the growth of the

air logistics supply chain is going to lead to further developments in the wider region around the tradeport and

indeed the province leading to the development of Africa's first planned and purpose built aerotropolis. The

collective challenge faced by all stakeholders concerned is whether this can be achieved in a sustainable manner

without repeating the mistakes of the past through inappropriate land use allocations and ensuring that

environmental resources are developed and sustained for future generations.

As MEC of Economic Development and Tourism and on behalf of the Government of KwaZulu-Natal, I fully

endorse the Dube TradePort strategy, programmes and targets as contained in this Annual Performance Plan and

have no doubt that they reflect our policies, strategies and goals which are realistic, appropriate and deliverable.

Mr Michael Mabuyakhulu

MEC for Economic Development & Tourism

KwaZulu-Natal Province

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# Official Sign-Off

It is hereby certified that this Annual Performance Plan:

- Was developed by the management of Dube TradePort Corporation under the guidance of both the Dube TradePort Board and Mr. Michael Mabuyakhulu (MEC for Economic Development and Tourism) in his capacity as the Executive Authority
- Was prepared in line with the current Strategic Plan of Dube TradePort Corporation
- Accurately reflects the performance targets which Dube TradePort Corporation will endeavour to achieve
  given the resources made available in the budget for the 2011/12 financial year and within the constraints
  and opportunities of the market conditions

Mr. O. Mungwe	
Chief Financial Officer	
Ms. A. B. Swalah	
Responsible for Planning	
Mr. R. Persad	
Accounting Officer (CEO)	
Approved by:	
Mr. M. Mabuyakhulu	
Executive Authority	

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# **Part A: Strategic Overview**

## **1** Updated situational analysis

#### 1.1 Introduction

The Dube TradePort Corporation (DTPC) was recently established as a provincial public entity (Section 3C in terms of the Public Finance Management Act) to develop the Dube TradePort which is a is a multi-modal development, phased over the next 60 years, comprising an international airport; a cargo terminal; TradeZone; AgriZone; an Information Technology Platform; associated property developments in the Support Zone and associated support services and activities, situated 30 kilometers north of the Durban city centre. DTPC was preceded by a Section 21 Company referred to as Dube TradePort Company which was responsible for the initial planning, development and construction of the project which was executed via a turnkey construction project.

In addition to developing the Dube TradePort, DTPC also serves to attract long term investment and facilitate economic growth to the province through the Dube TradePort. As such, DTPC will undertake or invest in various projects associated with the Dube TradePort. While the nature of these projects ranges from "green projects" to the growing of fresh produce for export; and from property development to the invention of new plan species, the underlying commonality is the air logistics platform which facilities export and import through the Dube TradePort.

The diverse nature of DTPC is encompassed in its strategic goals which are to:

- To maintain effective corporate governance and financial administration.
- Enabling new air services to international and regional markets.
- Providing and enabling superior property facilities.
- Managing and promoting a knowledge intensive AgriZone.
- Providing an IT Platform that enables the provision of value added services.
- Planning and enabling the development of the green aerotropolis.
- To provide infrastructure and service the development needs of the DTP

The strategic goals and associated strategic objectives drive the seven programmes of DTPC. The programmes are divided into administration; cargo and air services; property; AgriZone; ICT; planning and environment; and infrastructure and development.

The DTP Corporation plays a multi faceted role to both enable and drive the development of the air logistics business. On the one hand it will serve as master developer, guiding and facilitating the appropriate uses of land for property developments, light manufacturing and assembly, agricultural production and ensuring that infrastructure planning and development keeps pace with growth. On the other hand DTPC plays the role of an investor aimed at enabling strategic economic investments from the private sector that support volume growth and international connectivity enhancing the competitive position of the provincial economy in the global supply chain.

#### 1.2 Situational analysis (updated)

Over the last four years the global economy has been in recession particularly South Africa's traditional trading partners in the North namely the European Union and the United States. Sustained economic growth has shifted to the developing world and in particular to Brazil, Russia, India, China and to Africa and Sub-Saharan Africa.

South Africa is in the process of forming new trade blocs and ties with these developing nations through IBSA (India, Brazil, South Africa) and Bricsa (including Russia and China). While trade growth between South Africa and the new growth markets has trebled over the last four years, movement of goods have been mainly through the seaports and in particular the port of Durban.

Over the last year however, imports via airports and in particular through air cargo has been significant. KwaZulu-Natal has been no exception and mirrors the national trend. The biggest challenge we face at both provincial and national level is to increase our exports to these new markets as there currently exists a skewed imbalance in favour of imports.

#### South Africa's Trade Via airports

This section provides an overview of South Africa's trade by air. This is based on SARS data broken down by port, recorded in Rand values, and using the latest available year period (April 2009 to March 2010). As such, there are differences between the data in this section and previous sections.

South Africa imports 26% of total imports by air (by value), and 29% of total exports. ORTIA dominates South Africa's trade via air, accounting for approximately 95% of total trade by air, by value, as shown below.

Table 1: SA's TOTAL TRADE BY AIR

Airport	Imported value (US\$'000, 2009Q2 – 2010Q1) <sup>1</sup>	% of imports via airport	CAGR 2007/8 to 2008/9	Exported value (US\$'000, 2009Q2 – 2010Q1)	% of exports via airport	CAGR 2007/8 to 2008/9
All	24,786,469	100.0%	16.1%	31,585,328	100.0%	
ORTIA	23,254,064	93.8%	16.4%	30,056,337	95.2%	4%
CIA	1,079,266	4.4%	5.4%	955,172	3.0%	8%
DIA	275,729	1.1%	14.8%	176,491	0.6%	-6%
Other <sup>2</sup>	177,409	0.7%	16.4%	397,329	1.3%	-15%

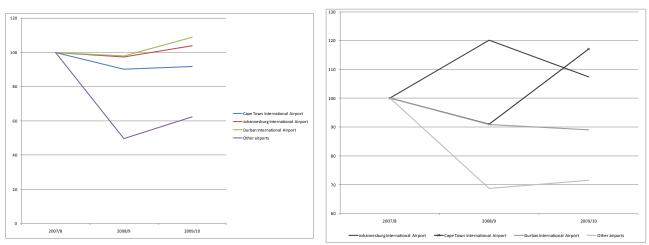
Durban comprises less than 1% of total air imports

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<sup>&</sup>lt;sup>1</sup> Based on a conversion rate of R8.5067/US\$ (used by COMTRADE for 2009 ITC data)

<sup>&</sup>lt;sup>2</sup> Includes Port Elizabeth International and Lanseria

FIG 1: GROWTH TRENDS OF IMPORTS & EXPORT VIA AIRPORTS (BY VALUE) INDEXED FOR YEAR 2007/8:



Kaiser Associates Economic Development Practice report: "DTP – Overview of South African trade: overall and BRIC" commissioned by Dube TradePort (15 October 2010)

With the opportunity of increasing international flights to King Shaka International Airport and Dube TradePort, the province will be in a position to capture a far greater percentage share of cargo volume and value thereby ensuring more investment in economic activities that are dependent on air services and direct access to international markets.

In order to achieve this, more investment would be required to ensure that ramp handling equipment is able to service wide body aircraft and freighters and surface transport in the form of specialist cargo carrying trucks are put into place to both move incoming imports to final destination and feed export cargo from a wide catchment area. These would be the requirements for the DTP to be competitive in the global supply chain.

#### 1.3 Performance delivery environment

DTP main mission is to facilitate sustainable job creation, economic development and investment. This can only be achieved through facilitating greater levels of trade with growing global and regional markets in the world. DTP's role is to stimulate, facilitate and enable the growth of the air logistics supply chain and secure the participation of private sector firms both locally and internationally to take advantage of competitive offerings as users, as tenants, as investors and as service providers. This enables the facilitation of sustainable job creation, economic development and private sector investment.

DTP has been instrumental in securing the first international flight Dubai Durban through Emirates airline. In the first six months of operation since the opening of the facility the value of exports amounted to 176m US dollars. The value of imports amounted to 275m US dollars. In addition, 140 000 passengers including both inbound and outbound, tourists and local who have been able to fly internationally without having to incur the cost of a local flight to O.R Tambo.

To attract further international air services DTPC has to undertake various different activities in parallel to make it a serious global player that airlines would fly to. Amongst these is to generate new cargo volume through productive investment, ensure property developments service the needs of the travelling market, develop precincts to ensure ease of operations for different activities, ensure state of the art operations both airside and landside and guarantee turnaround times.

For these reasons DTPC is currently constructing a 16 hectare greenhouse AgriZone that will produce a tonnage of over 3000 tons of airfreight once fully operational and with international contracts secured. The TradeZone property development is geared to bring in more light manufacturing activities that are dependent on air cargo services. Dube City is geared towards addressing the needs of the passenger market through the facilitation of hotel developments, retail and entertainment needs.

The key challenges that will need to be addressed are to ensure seamless operations on the ground. To address these challenges new IT platforms will need to be put into place that allow for tracking and movement of cargo as well as ongoing training of staff involved in operations efficiently execute tasks at hand.

Table 2: PROJECTED DELIVERY TARGETS FOR THE MTEF PERIOD

Key delivery areas	2009/10 (Act.)	2010/11 (Est)	2011/12 (Target)	2012/13 (Target)	2013/14 (Target)
Competitiveness: No. of international/regional routes secured	1	1	1	1	1
Tonnage throughput (import/export) from Cargo Terminal		6 000	15 300	25 700	35 300
Volume of produce in the AgriZone (tonnage)		n/a	800	1 400	2 500
Job creation Number of temporary jobs created (Construction phase)	6 200	945	100	100	100
Number of permanent jobs created (post construction)		116	500	300	300
Economic development Private sector investment committed (based on signed agreements)	n/a	R 25 million	R 75 million	R 100 million	R 150 million

Progress to date and minimum targets for DTPC on key delivery areas

The reason for the lower projected **cargo throughput** of 6,000 as opposed to the original forecast of 10,000 tons is due to the following:

- Emirates have deployed an Airbus A330-200 which has a limited capacity of 14 tons per movement; thereby severely restricting export throughput. Excess cargo is trucked to ORTIA owing to this capacity limitation. DTPC is in talks with Emirates to deploy the larger capacity Boeing 777-300 which has a capacity of 29 tons per flight.
- The freight forwarder industry practice of trucking to ORTIA still persists with a minimal swing towards routing their cargo out of KSIA. This has had a negative impact on growth in both the export and import sectors. This industry practice will markedly change in favour of the new cargo terminal in the new year once the new development's advantages are accepted by the industry and exporter/shipper contracts come up for renewal
- The industry is still experiencing the end of the global recession with a positive outlook forecasted for the 2nd guarter of 2011
- To increase volume throughput in line with forecast; DTPC is pursuing the strategy of concluding agreements with freighter companies to introduce weekly services to targeted destinations that will serve both the export and import sectors.

In respect of the **private sector investment** committed, it is clear that investors are adopting a wait and see attitude to new infrastructural investments whilst the economy continues to grow. There has been significant interest in Dube TradePort as an investment opportunity since the opening of KSIA.

Land at DTP is developed under a lease agreement which is not the traditional way in developing land (i.e. land is normally developed as freehold). In addition to this, banks are simply under pressure and lending criteria have been tightened which makes private sector investment difficult. Despite this constraint, there seems to be a growing interest from investors who see DTP as an ideal location to invest in new infrastructure which is possibly linked to new tax allowances recently announced by the Department of Trade and Industry.

### 1.4 Organisational environment

The DTPC is controlled by its board which serves as the Accounting Authority and is accountable to the MEC for Economic Development and Tourism in his capacity as the Executive Authority. The board comprises individuals and professionals from both the private and public sector. In terms of the KZN DTPC Act, board members are elected by the Executive Authority.

In order to support the new board of DTPC the following committees have been proposed:

- Audit and risk committee
- Remuneration committee

While the audit and risk committee was in existence during the duration of the Section 21 Company, the remuneration committee is a new addition to the governance of the public entity. The organisational structure as reflected in the strategic plan remains unchanged for the 2011/12 financial year.

## **2** Revisions to legislative and other mandates

With the exception of the KwaZulu-Natal Dube TradePort Corporation Act, 2010 (Act No. 02 of 2010) as reflected the DTPC strategic plan, there have been no significant changes to the DTPC's legislative and other mandates.

## 3 Review of 2010/11 budget and MTEF estimates

3.1 Expenditure estimates

					ADJUSTED			
Programme		,	AUDITED OUTCOM	ES	APPROPRIATION	MEDIUM TE	RM EXPENDITUE	RE ESTIMATE
		2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14
Administration		10,082,023	14,702,702	35,501,396	31,953,167	78,895,783	103,208,393	113,702,157
Cargo & Air service	es	2,830,903	13,527,392	37,825,930	69,351,834	99,620,000	53,740,000	40,780,000
Property		85,654	1,975,189	58,072,655	40,000,000	39,063,444	48,349,104	195,809,400
AgriZone		1,739,388	160,949,348	196,587,692	35,600,000	15,893,433	25,166,866	31,900,239
ICT		-	-	735,053	20,000,000	12,528,927	20,491,383	38,687,418
Planning, Researc	:h & Environment	-	-	-	-	13,534,256	15,000,895	11,308,673
Infrastructure & D	evelopment*	469,307,942	1,128,960,291	1,176,989,753	330,000,000	249,905,616	298,203,359	273,745,900
Technical services	s*	-	-	-	-	-	-	-
Commercial Deve	lopment*	-	-	-	-	-	-	-
Infrastructure & D	Development*	-	-	-	-	=	=	-
SUBTOTAL		484,045,910	1,320,114,922	1,505,712,479	526,905,001	509,441,459	564,160,001	705,933,787
Current payments		29,604,941	42,457,662	161,462,023	106,872,004	159,675,843	187,959,492	196,889,540
Compensation	on of employees	6,189,017	6,649,607	9,164,561	14,000,000	33,356,213	49,758,173	67,043,370
Goods and se	rvices of which:				-			
Communica	ation	145,938	166,431	271,341	298,475	15,000,000	14,560,000	14,500,000
Computers	ervices	73,552	84,806	130,637	143,701	-	-	-
Consultants	s, contractors and	20,981,540	32,682,729	138,547,933	77,451,834	28,706,481	23,530,660	20,636,807
	ce Repairs and run	1,349,822	1,742,614	11,889,922	12,931,210	79,195,158	96,162,325	89,843,084
Operating L	.eases	557,581	719,065	817,332	1,196,784	268,502	50,000	70,000
	subsistence	307,491	412,410	640,297	850,000	950,000	1,045,000	1,149,500
Specify		-	-	-	-	2,199,489	2,853,333	3,646,778
Specify		-	-	-	-	-	-	-
Other		-	-	-	-	-	-	-
Interest and re	ent on land	-	-	-	-	-	-	-
Financial trans	sactions in assets	-	_	_	-	-	_	-
TRANSFERS AND SI								
PAYMENT FOR CAI	PITAL ASSETS	454,440,969	1,277,657,260	1,344,250,456	420,032,997	349,765,616	376,200,509	509,044,247
	her fixed structure	454,134,444	1,277,476,885	1,339,103,103	360,000,000	293,145,616	334,488,409	450,671,900
Machineryand		306,525	180,375	5,147,353	60,032,997	56,620,000	41,712,100	54,572,347
Cultivated asse		-	-	-	-	-	-	3,800,000
	ther intangible as	-	-	-	-	-	-	-
Land and subsoil assets		-	-	-	-	-	-	-
	alised compensati	on						
	,							
TOTAL		494 04E 010	1 220 114 022	1,505,712,479	526 905 001	509,441,459	564,160,001	705 022 707

Table 3: REVIEW OF 2011/12 BUDGET AND MTEF ESTIMATES

#### **NOTE:**

The 2011/12 Allocation in the above table reflects the original budget allocation reflected in table 4H of the 2009/10 Budget Statements (taking into account the R200 million reduction made in that year) and is consistent with DTPC's prior period (2009/10; 2010/11) Annual Performance Plans as approved by the Executive Authority and reviewed by DEDT. As a further reduction of R145,338,459 to R364,103,000 was made for the 2011/12 year without consultation with DTPC, this reduction is not reflected in DTPC's 2011/12 APP. At a meeting held on 16<sup>th</sup> March 2011, with DEDT and Provincial Treasury, led by the relevant Executive Authorities, the following solution was proposed to address the 2011/12 funding shortfall:

- R 50 million sourced from interest and VAT revenue earned by DTPC in 2010/11
- R 60 million sourced from DEDT
- R 35 million from interest and VAT revenue earned by DTPC in 2011/12

In addition, DTPC and DEDT will make in submission in 2011 to correct the baselines affecting the allocation for 2012/13 and the ensuing MTEF period.

### 3.2 Relating expenditure trends to strategic outcome oriented goals

- Approximately 19.5% (R99.6 million) of the 2011/12 allocation will be spent on enabling new air services to international and regional markets. Amongst other things, this will entail:
  - o Establishing airside and landside services
  - o Establishing cargo ramp handling services for efficient handling of cargo freighters up to Code F
- The spend within programme 2 between 2007-2010 focused mainly on the construction and initial
  capacitation of the cargo terminal while the 2010/11 year focused on the operational readiness and actual
  operations of the cargo terminal. The outer 2 years of the MTEF period reflects mostly operational costs
  and specific capital infrastructure costs
- The 2011/12 budget and MTEF allocation for property relates to operating the Trade House and developing superior property facilities while the 2013/14 year focuses on joint venture development of additional land around Dube TradePort and the development of Trade House 2 to meet growing demand for freight services and other related property facilities
- As a significant portion of the AgriZone has been constructed, the budget and MTEF allocation until 2013/14 focuses mainly on maintaining and promoting a knowledge intensive AgriZone.
- 2010/11 culminated in the establishment of an IT platform for the DTP precinct. While the 2011/12 budget focuses mainly on maintaining this platform and developing a few new products, the outer 2 years of the MTEF period is targeted at developing significant value added services to grow the IT platform
- The planning and environment programme has recently been established to focus on creating an enabling environment supporting the development of the green aerotropolis.
- Approximately 49% of the 2011/12 allocation is retained within the infrastructure and development programme. Some of the infrastructure activities to be undertaken include establishing a road link to the Watson highway; a platform for the MRO; bulk infrastructure and road networks for the petrol station and bulk infrastructure to the Mt. Moreland boundary, etc

# Part B: Programme and Sub-programme plans

In order to efficiently carry out its mandate, the DTPC currently operates a seven programme structure. The seven programmes are:

Programme	Sub programme
	1.1 Office of the CEO
Administration	
Administration	1.2 Financial management
	1.3 Corporate services
	1.4 Marketing
2. Cargo and air	2.1 Cargo operations
services	2.2 Air services
	2.3 Airside
3. Property	3.1 Property operations
3. Property	3.2 Facilities
	3.3 Asset management
4. AgriZone	4.1 AgriZone services
,	4.2 AgriZone green projects
	4.3 Tissue culture facility
5. ICT	5.1 ICT operations
	5.2 Commercial
6. Planning and	6.1 Planning
environment	6.2 Environment (includes nursery)
7 1.6	
7. Infrastructure and	7446
development	7.1 Infrastructure & Development

Table 4: DUBE TRADEPORT PROGRAMME STRUCTURE

## **4** Programme 1: Administration

The programme, *Administration*, provides support to the operational programmes of the DTPC, which in turn focuses on the development and operationalisation of the Dube TradePort and related activities. Support to the operational programmes takes the forms of administrative; financial and budgetary; performance; human resources management and development; marketing and communication services. Due to the transversal nature of this programme, it is imperative that it operates as efficiently and effectively as possible. Its main function is to ensure that DTPC's strategic plan remains relevant, is well implemented and effectively monitored. It also provides direction, integration and co-ordination of the various operational programmes of DTPC. The following table presents the structure of the programme, its strategic goal and strategic objectives.

	Programme 1: Administration
Strategic	goal: To maintain effective corporate governance and financial administration.
1. Office of the	Strategic objectives:
CEO	To provide strategic direction and leadership to DTPC
	To secure beneficial partnerships for DTPC
2. Financial	Strategic objective:
administration	To provide effective and transparent financial management systems
3. Corporate	Strategic objective:
Services	To promote sound corporate governance to DTPC and its Board
	To provide effective support to DTP divisions through human resource provisioning and training
4. Marketing	Strategic objective:
	To manage and develop the DTP brand and sub brands in the market

Table 5: PROGRAMME 1 - STRUCTURE & OBJECTIVES

While the first three sub-programmes listed are fairly self explanatory and standardised across most public entities, the main purpose of the marketing sub-programme is to provide marketing support to the DTP's divisions in building their respective businesses. All brands and sub-brands need to be developed within the context of the DTP Brand Manual to build brand awareness, build confidence with clients, tenants and investors and to build market share.

The marketing sub-programme focuses on promoting project awareness through specific marketing initiatives and building the Dube TradePort brand. It is effectively the "face" of DTPC to the stakeholders and the larger community. Key achievements during the 2010/11 financial year have been the repositioning of the Dube TradePort brand and the creation of a primary brand and sub-brands.

## 4.1 Strategic objective annual targets for 2011/12

Table 6: PROGRAMME 1 - STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2011/12

Plan target**   Plan target**   2008/9   2009/10   2010/11   2011/12   2012/13   2013/14   2013/14   2012/13   2013/14   201	Performance indicator* Strate		Strategic	Audited/Act	tual performa	ince	Est. perf.	Me	Medium-term target			
1.1 Office of the CEO: Strategic objective — To provide strategic direction and leadership to DTPC  1.1 Achievement of APP targets  1.2 Office of the CEO: Strategic objective — To secure beneficial partnerships for DTPC  1.2 No. of 6 n/a — new indicator 0 1 1 2 partnerships secured  1.3 Financial administration: Strategic objective — To provide effective and transparent financial management systems  1.3 Audit opinion: Unqualified Unqualified Unqualified Unqual. Unqual. Unqual. Unqual. Unqual. unqual. Unqual vaternal audit  1.4 Corporate services: Strategic objective — To promote sound corporate governance to DTPC and its Board  1.5 No. of internal audit report annum and training  1.5 No. of incidents 5 7 5 4 and training  1.6 Morketing: Strategic objective — To manage and develop the DTP brand and sub brands in the market  1.6 Warketing: Strategic objective — To manage and develop the DTP brand and sub brands in the market  1.6 Warketing: Strategic objective — To manage and develop the DTP brand and sub brands in the market  1.6 Warketing: Strategic objective — To manage and develop the DTP brand and sub brands in the market  1.6 Warketing: Strategic objective — To manage and develop the DTP brand and sub brands in the market  1.6 Warketing: Strategic objective — To manage and develop the DTP brand and sub brands in the market  1.6 Warketing: Strategic objective — To manage and develop the DTP brand and sub brands in the market  1.6 Warketing: Strategic objective — To manage and develop the DTP brand and sub brands in the market  1.6 Warketing: Strategic objective — To manage and develop the DTP brand and sub brands in the market				2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14		
1.1 Achievement of APP targets  1.2 Office of the CEO: Strategic objective – To secure beneficial partnerships for DTPC  1.2 No. of 6 n/a – new indicator 0 1 1 1 2  partnerships secured  1.3 Financial administration: Strategic objective – To provide effective and transparent financial management systems  1.3 Audit opinion: Unqualified Unqualified Unqualified Unqual. Unqual. Unqual. Unqual. Unqual.  1.4 Corporate services: Strategic objective – To promote sound corporate governance to DTPC and its Board  1.4 No. of internal audit report annum items relating to corporate gov  1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents 5 0 1 1 1 1  Compliance with some some sound corporate of the provide offective support to DTP divisions through human resource provisioning and training  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 Wincrease in 15% n/a – new indicator n/a Create 5% from 15% from brand value brand value baseline baseline baseline												
APP targets   1.2 Office of the CEO: Strategic objective – To secure beneficial partnerships for DTPC		1.1 Office	e of the CEO:	Strategic obje	ective – To p	rovide strateg	ic direction a	nd leadership	to DTPC			
1.2 Office of the CEO: Strategic objective – To secure beneficial partnerships for DTPC  1.2 No. of partnerships secured  1.3 Financial administration: Strategic objective – To provide effective and transparent financial management systems  1.3 Audit opinion: Unqualified Unqualified Unqual. Un	1.1	Achievement of	85%	2	2009/10 = 74	%	80%	85%	85%	85%		
1.2 No. of partnerships secured  1.3 Financial administration: Strategic objective – To provide effective and transparent financial management systems  1.3 Audit opinion: external audit  1.4 Corporate services: Strategic objective – To promote sound corporate governance to DTPC and its Board  1.4 No. of internal audit report annum items relating to corporate gov  1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents 5 0 1 1 1 1  Compliance with 80% n/a – new indicator  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in brand value 15% n/a – new indicator n/a Create 5% from baseline Est.		APP targets										
partnerships secured  1.3 Financial administration: Strategic objective – To provide effective and transparent financial management systems  1.3 Audit opinion: external audit  1.4 Corporate services: Strategic objective – To promote sound corporate governance to DTPC and its Board  1.4 No. of internal audit emport annum items relating to corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents referred for arbitration n/a – new indicator  Compliance with 80% n/a – new indicator  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in brand value n/a – new indicator		1.2	Office of the C	EO: Strategi	c objective –	To secure be	eneficial partr	erships for D	TPC	•		
secured  1.3 Financial administration: Strategic objective – To provide effective and transparent financial management systems  1.3 Audit opinion: external audit  1.4 Corporate services: Strategic objective – To promote sound corporate governance to DTPC and its Board  1.4 No. of internal audit report annum items relating to corporate governance services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents referred for arbitration n/a – new indicator  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in brand value n/a – new indicator n/a – new indicator n/a – new indicator baseline Est.	1.2	No. of	6	n/a	new indicate	ator	0	1	1	2		
1.3 Financial administration: Strategic objective – To provide effective and transparent financial management systems  1.3 Audit opinion: external audit  1.4 Corporate services: Strategic objective – To promote sound corporate governance to DTPC and its Board  1.4 No. of internal audit report annum items relating to corporate gov  1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents 5 0 1 1 1 1  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in 15% n/a – new indicator n/a Create 5% from brand value brand value  1.5 Increase in brand value  1.5 No. of incidents objective – To manage and develop the DTP brand and sub brands in the market  1.6 Sincrease in 15% n/a – new indicator n/a Create 5% from baseline baseline brand value		partnerships										
1.3   Audit opinion: external audit   Unqualified   Unqualified   Unqual.   Unqual.   Unqual.   Unqual.   Unqual.   Unqual.		secured										
external audit  1.4 Corporate services: Strategic objective – To promote sound corporate governance to DTPC and its Board  1.4 No. of internal audit report annum items relating to corporate gov  1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents referred for arbitration n/a – new indicator  Compliance with 80% n/a – new indicator  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in 15% n/a – new indicator n/a Create 5% from baseline Est.		1.3 Financial admir	nistration: Stra	tegic objectiv	e – To provid	de effective ar	nd transparer	nt financial ma	anagement sy	/stems		
1.4 Corporate services: Strategic objective – To promote sound corporate governance to DTPC and its Board  1.4 No. of internal audit report annum items relating to corporate gov  1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents referred for arbitration n/a – new indicator  Compliance with 80% n/a 50% 60% 70% annual training plan  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in 15% n/a – new indicator n/a Create 5% from brand value Est.	1.3	Audit opinion:	Unqualified		Unqualified		Unqual.	Unqual.	Unqual.	Unqual.		
1.4 No. of internal audit report annum items relating to corporate gov  1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents referred for arbitration n/a – new indicator  Compliance with annual training plan  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in brand value n/a – new indicator has eline – n/a – new indicator – n/a		external audit										
audit report items relating to corporate gov  1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents referred for arbitration n/a – new indicator  Compliance with annual training plan  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in 15% n/a – new indicator n/a Create 5% from brand value Est.		1.4 Corporate service	ces: Strategic	objective – To	o promote so	ound corporate	e governance	to DTPC and	d its Board	<u> </u>		
audit report items relating to corporate gov  1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents referred for arbitration n/a – new indicator  Compliance with annual training plan  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in 15% n/a – new indicator n/a Create 5% from brand value Est.	1 /	No of internal	1-7 per				5	7	5	1		
items relating to corporate gov  1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents referred for arbitration n/a – new indicator  Compliance with annual training plan  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in 15% n/a – new indicator n/a Create 5% from brand value Est.	1		-					,		_		
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1.5 Corporate services: Strategic objective – To provide effective support to DTP divisions through human resource provisioning and training  1.5 No. of incidents 5 0 1 1 1 1  Compliance with 80% n/a – new indicator		_										
and training  1.5 No. of incidents referred for arbitration	4.5.4		Otrada air abia	- 40 T			TD stratetess	than a sale become				
1.5 No. of incidents referred for arbitration	1.5	Corporate services:	Strategic obje	ctive – To pro			) i P divisions	through num	an resource p	provisioning		
referred for arbitration	4.5	No. of the state of the		Τ	and ti	aining	1 0	1				
arbitration	1.5		5				U	1	1	1		
Compliance with annual training plan  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in brand value    Na				,								
annual training plan  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in brand value  1.7 % increase in brand value  1.8 % increase in brand value  1.9 % increase in brand value  1.0 % increase in brand value		arbitration		n/a	a – new indic	ator						
annual training plan  1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in brand value  1.7 % increase in brand value  1.8 % increase in brand value  1.9 % increase in brand value  1.0 % increase in brand value		0 11 11	000/				,	500/	2007	700/		
1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in brand value			80%				n/a	50%	60%	70%		
1.6 Marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 % increase in brand value  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.6 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.7 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.8 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.8 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.8 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.8 marketing: Strategic objective – To manage and develop the DTP brand and sub brands in the market  1.8 marketing: Strategic objective – To marketing the sub brands in the market objective – To marketing the sub brands in the market objective – To marketing the		_										
1.6 % increase in brand value		·										
brand value tool baseline baseline Est.		1.6 Marketing		jective – To r	manage and	develop the D	OIP brand an	d sub brands	in the marke			
Est.	1.6	% increase in	15%	n/a	a – new indic	ator	n/a	Create	5% from	15% from		
		brand value						tool	baseline	baseline		
baseline								Est.				
								baseline				

<sup>\*:</sup> Performance measure indicator to measure the achievement of the strategic objective as defined in the strategic plan

<sup>\*\*:</sup> Strategic plan target as at the end of the 5 year strategic planning period

# 4.2 Programme performance indicators and annual targets for 2011/12

Table 7: PROGRAMME 1 - PROGRAMME PERFORMANCE INDICATORS PER SUB-PROGRAMME

Programme Performance		Audited/Actual performance			Estimated	Medium-term targets								
Indicator (PPI)				performance										
		2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14						
			Progr	amme 1.1 O	ffice of the CEO									
1.7	% complete of	2	009/10 = 1	100%	100%	100%	100%	100%						
	quarterly													
	assessments													
1.8	Annual report		n/a		1	1	1	1						
	outlining the socio-													
	economic impact of													
	the DTP project													
1.9	Annual research		n/a		n/a	1	1	1						
	report into cargo													
	movements and													
	destinations													
	Programme 1.2 Financial administration													
1.10	No. of report items				4	5	4	4						
	noted on external													
	audit report													
1.11	No. of report points				9	8	8	7						
	included in the													
	external audit													
	management report													
1.12	No. of monthly		2009/10 =	: 12	11	11	12	12						
	reports submitted to													
	DEDT on time													
	<u> </u>		Progra	mme 1.3 Co	orporate services	<u> </u>								
1.13	No. of reports (APR;			6	6	6	6	6						
	AR & QPR)				C									
	submitted on time													
1.14	% of required posts	n/a	a new indi	l cator	n/a	50%	60%	70%						
	filled (within 3				, <u>-</u>									
	months of													
	identification of													
	need)													
1.15	No. of Audit and				4	4	4	4						
	Risk committee				·		·							
	meetings held													
			Pr	ogramme 1	.4 Marketing									
1.16	No of marketing	n/a	a new indi	_	n/a	10	20	20						
					, <del></del>	1.0		Ţ.						

	materials developed					
1.17	No of	n/a new indicator	n/a	1	3	3
	Exhibitions/Conferen					
	ces DTPC					
	participates in					
1.18	No of DTPC	n/a new indicator	n/a	1	1	1
	launches co-					
	ordinated					
1.19	No. of new adverts	n/a new indicator	n/a	20	30	50
	flighted on electronic					
	billboards					
1.20	No of adverts placed	n/a new indicator	n/a	4	5	7
	in targeted					
	publications					

The current split between the operations budget and the infrastructure budget as tabled in the Budget book should be revised to take into account the operational requirements of DTPC. In order to realise and monitor the achievement of the strategic objectives set in the strategic plan, a performance indicator for each strategic objective was created. This is monitored on an annual; bi-annual or quarterly basis, (depending on the nature of the indicator) and is included in the next section.

In order to achieve the strategic objectives of this programme, the focus during the 2011/12 year will be on the following key activities: to ensure a smooth transition from the Section 21 Company to the Schedule 3C public entity. In addition the following key activities:

#### Office of the CEO

- 1. Identify suitable potential partnerships
- 2. Investigate and assess viability

#### Financial administration

- 1. Implement new budget structure
- 2. Re-design monthly management accounts
- 3. Finalise the tax status of DTPC

#### Corporate Governance

- Implementation of the transition plan to ensure a smooth transition from the Section 21
   Company to the Schedule 3C public entity
- 2. Implementation of the public entity HR plan

#### Marketing

- 1. Build appreciation for, and pride in the development
- 2. Build understanding of the Dube TradePort
- 3. Build confidence and volume
- 4. Engage in mass and focused media interventions (including business to business networking opportunities)

## 4.3 Quarterly targets for 2011/12

The following table reflects the programme and sub-programme performance indicators. In order to realise the strategic objectives detailed in the strategic plan, the performance indicators used to measure the achievement of strategic objectives have also been included:

Perfor	mance indicator	Sub-	Reporting	Annual		Quarterly			
		programme	period	target	1 <sup>st</sup>	2 <sup>na</sup>	3 <sup>ra</sup>	4 <sup>th</sup>	
				2011/12			46		
1.1	Achievement of APP targets	Off of CEO	Annual	85%		To be measured in the 4 <sup>th</sup> quarter			
1.2	No. of partnerships secured	Off of CEO	Annual	1		measured	•		
1.3	Audit opinion: external audit	Financial Admin	Annual	Unqual.	To be	measured i	in the 2 <sup>nd</sup> qu	uarter	
1.4	No. of internal audit report items relating to corporate governance	Corporate Services	Bi-annual	7	4	4	3	3	
1.5	No. of incidents referred for arbitration	Corporate Services	Annual	1				1	
	Compliance with annual training plan (cumm)		Quarterly	50%	10%	20%	40%	50%	
1.6	% increase in brand value	Marketing	Annual	Create tool Est. Baseline	To be	e achieved i	n the 4 <sup>th</sup> qu	arter	
1.7	% complete of quarterly assessments	Off of CEO	Quarterly	100%	100%	100%	100%	100%	
1.8	Annual report outlining the socio-economic impact of the DTP project	Off of CEO	Annual	1	To be	To be measured in the 4 <sup>th</sup> quarter			
1.9	Annual research report into cargo movements and destinations	Off of CEO	Annual	1	To be	measured	in the 3 <sup>rd</sup> qu	ıarter	
1.10	No. of report items noted on external audit report	Financial Admin	Annual	5	To be	measured i	in the 2 <sup>nd</sup> qu	uarter	
1.11	No. of report points included in the external audit management report	Financial Admin	Annual	8	To be	measured i	in the 2 <sup>nd</sup> qu	ıarter	
1.12	No. of monthly reports submitted to DEDT on time	Financial Admin	Quarterly	11	3	3	2	3	
1.13	No. of reports (APR; AR & QPR) submitted on time	Corporate Services	Quarterly	6	1	3	1	1	
1.14	% of required posts filled (within 3 months of identification of need)	Corporate Services	Bi-annual	50%	50	0%	50	9%	
1.15	No. of Audit and Risk committee meetings held	Corporate Services	Quarterly	4	1	1	1	1	
1.16	No of marketing materials developed	Marketing	Quarterly	10	2	4	2	2	
1.17	No of Exhibitions/Conferences DTP participates in	Marketing	Annual	1	1	0	0	0	
1.18	No of DTP launches co- ordinated	Marketing	Quarterly	1		1			
1.19	No. of new adverts flighted	Marketing	Quarterly	20	5	5	5	5	

		on electronic billboards							
1.2	20	No of adverts placed in	Marketing	Quarterly	4	1	1	1	1
		targeted publications							

Table 8: PROGRAMME 1 - QUARTERLY TARGETS FOR 2011/12

## 4.4 Reconciling performance targets with the Budget and MTEF

The expenditure estimates over the period 2010/11 to 2013/14 take into account the expected increase in operating activities and the impact on the budget.

				ADJUSTED			
Programme	AU	DITED OUTCON	1ES	APPROPRIATION	MEDIUM TI	ERM EXPENDITU	RE ESTIMATE
Administration							
	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14
		•					
Office of the CEO; Admin & Finance	9,459,621	12,405,377	28,061,443	21,953,167	63,895,783	89,728,393	100,368,557
Marketing	622,402	2,297,325	7,439,953	10,000,000	15,000,000	13,480,000	13,333,600
	-	-	-	-	-	-	-
SUBTOTAL	10,082,023	14,702,702	35,501,396	31,953,167	78,895,783	103,208,393	113,702,157
Economic Classification							
Current payments	9,775,498	14,522,327	30,354,043	31,920,170	55,645,783	65,608,393	78,104,157
Compensation of employees	6,189,017	6,649,607	9,164,561	14,000,000	16,207,326	21,518,791	30,458,429
Goods and services of which:	3,200,021	2,010,001	5/201/002	-			55,155,125
Communication	145,938	166,431	271,341	298,475	15,000,000	13,480,000	13,333,600
Computer services	73,552	84,806	130,637	143,701	-	-	-
Consultants, contractors and special services	1,152,097	4,747,394		12,500,000	12,128,997	5,182,853	5,803,646
Maintenance Repairs and running costs	1,349,822	1,742,614	11,889,922	2,931,210	11,426,958	24,689,049	27,669,097
Operating Leases	557,581	719,065	817,332	1,196,784	268,502	50,000	70,000
Travel and subsistence	307,491	412,410	640,297	850,000	614,000	687,700	769,385
Specify	-		-	-			
Specify	-		-	-	-	-	-
Other	-		-	-	-	-	-
Interest and rent on land	-	-	-	-	-	-	-
Financial transactions in assets and liabilities	-	-	-	-	-	-	-
TRANSFERS AND SUBSIDIARIES TO:							
PAYMENT FOR CAPITAL ASSETS	306,525	180,375	5,147,353	32,997	23,250,000	37,600,000	35,598,000
Building and other fixed structures	-	-	-	-	-	-	-
Machinery and equipment	306,525	180,375	5,147,353	32,997	23,250,000	37,600,000	35,598,000
Cultivated assets	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-
Land and subsoil assets	-	-	-	-	-	-	-
of which: capitalised compensation							
TOTAL	10,082,023	14,702,702	35,501,396	31,953,167	78,895,783	103,208,393	113,702,157

Table 9: PROGRAMME 1 - EXPENDITURE ESTIMATES (ADMINISTRATION)

### Performance and expenditure trends

- The increase in expenditure relating to Programme 1 is directly attributable to the increase in the number of people employed at DTPC as the transition from project phase to operations is implemented. Programme 1 also contains the staff costs of the DTPC executive, administration, marketing and finance teams.
- The increase in the running costs reflect the increased level of activity of the various support costs (training; audit fees; communication; etc) arising from the increase in operational activity
- As most of the DTPC business units become operational, marketing costs remain relative stable to maintain the momentum gained from the launch of the Trade Port

## **5** Programme 2: Cargo and Air Services

The Cargo and Air Services programme is a fundamental contributor to DTPC achieving its vision as the leading global integrated and sustainable air logistics platform in South Africa. The programme is essentially responsible for the development and sustainability of air connectivity and air cargo services to key regional and global destinations that will be serviced by the Dube TradePort AgriZone, TradeZone, Aerotropolis and the wider KZN export oriented manufacturing base.

The cargo terminal serves as an access/egress point for air cargo in the region and its growth is viewed as a facilitator of parallel developments of other commercial/industrial developments that are planned over the short to medium term in line with growing the regional economic base.

The focus of the air services strategy is to increase direct international and regional air services to and from KZN. Currently, there is poor market awareness of the attractions the province has to offer. Working together with entities responsible for tourism, this programme seeks to link KZN via Durban to the world by making the province the destination of choice for global business and tourism.

DTPC plans to develop a general aviation facility at Dube TradePort that will accommodate the corporate aviation fraternity in a way that will enhance operational efficiencies and contribute to KSIA's status as a world class airport with excellent infrastructure. The proposed general aviation area development will comprise a fixed base operation area; aircraft storage; aircraft maintenance; and a helicopter area.

The budget programme structure indicated below and as reflected in the strategic plan, remains unchanged:

	Programme 2: Cargo and Air Services									
Strategic goal: To enable new air services to global/regional markets and facilitate the growth of air cargo										
1. Cargo	Strategic objectives:									
operations	To enable a seamless cargo service									
	To oversee the management of the DTPC valuable cargo facility									
	To facilitate effective air cargo security measures in line with international									
	standards									
2. Air services	Strategic objective:									
	To develop business cases to enable new international and regional air services									
3. Airside	Strategic objective:									
	To facilitate and enable the provision of a General Aviation facility									

Table 10: PROGRAMME 2 - STRUCTURE & OBJECTIVES

## 5.1 Strategic objective annual targets for 2011/12

Table 11: PROGRAMME 2 - STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2011/12

Perf	ormance indicator*	Strategic	Audited/Act	ual performa	nce	Est. perf.	Me	dium-term ta	rget			
		plan target	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14			
		(5 yrs)										
		2.1 Cargo ope	erations: Strat	tegic objectiv	e – To enable	e a seamless cargo service						
2.1	Processing time	90%	n/a – C	argo operatio	ons only	90%	90%	90%	90%			
	against SLA's		comn	commence on 1/5/2010								
	2.2 Cargo operations: Strategic objective – To oversee the management of the DTP valuable cargo facility											
2.2	2.2 Results of bi- 90% n/a – Valuable cargo operations to					n/a	90%	90%	90%			
	annual audit		only o	commence in	2011							
2.3	Cargo operations: S	trategic object	tive – To facil	itate effective	e air cargo se	curity measu	res in line witl	h internationa	l standards			
2.3	Results of bi-	100%	n/a – C	argo operatio	ons only	100%	100%	100%	100%			
	annual CAA		comr	nence on 1/5	/2010							
	audit											
	2.4 Air services: Str	rategic objecti	ve – To deve	lop business	cases to ena	ble new inter	national and	regional air s	ervices			
2.4	No. of business	10		2009/10 = 8		5	2	2	2			
	cases developed											
	2.5 Airside	e: Strategic ob	jective – To f	acilitate and	enable the pr	ovision of a 0	General Aviat	ion Facility	1			
2.5	No. of on-site	7	n/a	n/a – new indicator			n/a	2	2			
	developments						(constr.)					

<sup>\*:</sup> Performance measure indicator to measure the achievement of the strategic objective as defined in the strategic plan

## 5.2 Programme performance indicators and annual targets for 2011/12

Table below lists the programme performance indicators per sub-programme:

Progra	amme Performance	Audited	/Actual per	formance	Estimated	Me	dium-term targ	ets
1	ndicator (PPI)				performance			
		2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14
			Prog	ramme 2.1 (	Cargo Operations	S		
2.6	Annual cargo	n/a - Cargo operations only						
	volume	comi	mence on '	1/5/2010	10 000	15 300	25 700	35 300
	throughput	ghput						
2.7	No. of air				0	1	0	1
	freighters using	n/a – c	argo opera	tions only				
	KSIA	comn	nenced on	1/5/2010				
2.8	No. of	n/a – C	Cargo opera	ations only	9	9	8	7
	exceptions noted	comi	mence on '	1/5/2010				
	from audit to							
	ensure							
adherence to								
	licensing cond.							

2.9	Level of	n/a - Cargo operations o	nly 90	)%	90%	95%	95%
	conformance	commence on 1/5/2010	)				
	with regulations						
	(per OHS audit)						
2.10	Availability of	n/a - Cargo operations o	nly 97	′%	97%	97%	97%
	equipment	commence on 1/5/2010					
2.11	Availability of	n/a – ramp handling equipr	ment n/	/a	95%	100%	100%
	ramp handling	to be procured by June 20	011				
	equipment						
2.12	On time	n/a - trucks to be procured	d by n/	/a	95%	95%	95%
	performance	June 2011					
	(departure &						
	arrivals) of						
	trucking service						
2.13	Tonnage	Construction to be comple	eted n/	/a	60 tons	240 tons	240 tons
	throughput on	and commissioned by Oct 2	2011				
	20ft facility						
		Programi	me 2.2 Air Ser	vices			<u> </u>
2.14	Number of	8	14	1	8	8	8
	business cases						
	reviewed and						
	presented						
2.15	No. of regional	n/a new indicator	5		1	1	1
	routes identified						
	1	Progra	mme 2.3 Airs	ide		L	
2.16	Number of CAA	n/a new programme	n/a	а	1	3	4
	injunctions to be						
	complied:				Annex 14	Annex 14	Annex 14
	development of					Annex 17	Annex 17
	the GA and MRO					NKP	NKP
	facilities						CARS

Table 12: PROGRAMME 2 - PROGRAMME PERFORMANCE INDICATORS PER SUB-PROGRAMME

The cargo operations commenced on 1 May 2010 and although the budget allocated during the 2010/11 year was adequate to operate the cargo terminal, the creation of the general aviation facility had to be allocated to the 2010/11 year to accommodate budget constraints.

In order to realise and monitor the achievement of the strategic objectives set in the strategic plan, a performance indicator for each strategic objective was created. This is monitored on an annual; bi-annual or quarterly basis, (depending on the nature of the indicator) and is included in the next section.

In order to achieve the strategic objectives of this programme, the focus during the 2011/12 year will be on the following key activities:

## Cargo Operations

- 1. Establish airside and landside services
- 2. Establish cargo ramp handling service for efficient handling of cargo freighters up to Code F
- Introduce a general sales agent to generate new business associated with air freight to KSIA
- 4. Provide a trucking network to/from KSIA

#### Air services

- 1. Present reviewed business cases at Routes 2011
- 2. Establish networks with stakeholders such as shippers; freight-forwarders, etc
- 3. Establishment of a route development fund

#### Airside

- Design and build the general aviation facility (budget included under infrastructure and development)
- 2. Obtain regulatory approval from CAA for all aspects of the design and build of the GA facility

#### 5.3 Quarterly targets for 2011/12

The following table reflects the programme and sub-programme performance indicators. In order to realise the strategic objectives detailed in the strategic plan, the performance indicators used to measure the achievement of strategic objectives have also been included:

Perfo	rmance indicator	Sub-	Reporting	Annual target		Quarterly	y targets	
		programme	period	2011/12	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>
2.1	Processing time	Cargo	Quarterly	90%	90%	90%	90%	90%
	against SLA's	operations						
2.2	Results of bi-annual	Cargo	Bi-annually	90%	90	)%	909	%
	audit (VCT reg's)	operations						
2.3	Results of bi-annual	Cargo	Bi-annually	100%	100% 100%			%
	CAA audit	operations						
2.4	No. of business	Air services	Annual	2	3 <sup>RD</sup> Quarter			
	cases developed							
2.5	No. of on-site	Airside	Annual	n/a				
	developments			(Constr)				
2.6	Volume of cargo	Cargo	Quarterly	15 300	4 000	4 000	3 300	4 000
	throughput	operations						
2.7	No. of air freighters	Cargo	Annual	1		4 <sup>th</sup> Qı	uarter	•
	using KSIA	operations						
2.8	No. of exceptions	Cargo	Bi-annually	9	;	5	4	
	noted from audit to	operations						
	ensure adherence to							
	licensing conditions							
2.9	Level of	Cargo	Annual	90%		3 <sup>rd</sup> Qı	uarter	
	conformance to	operations						
	OHS regulations							
2.10	Availability of	Cargo	Quarterly	97%	97%	97%	97%	97%
	equipment	operations						
2.11	Availability of ramp	Cargo	Quarterly	95%	Procure 95% 95%		95%	

	handling equipment	operations			equip & establish service			
2.12	On time performance (departure & arrivals) of trucking service	Cargo operations	Quarterly	95%	Procure and est. trucking service	95%	95%	95%
2.13	Tonnage throughput on 20ft facility	Cargo operations	Quarterly	60 tons	Complete design	Constr. commence	Comm. Commence	60 tons
2.14	No. of business cases reviewed and presented	Air services	Quarterly	8	1	3	3	1
2.15	No. of regional routes identified	Air services	Annual	1		2 <sup>nd</sup> Qı	uarter	
2.16	No. of CAA injunctions to be complied: development of the GA and MRO facilities	Airside	Annual	1				1 Annex 14

Table 13: PROGRAMME 2 - QUARTERLY TARGETS FOR 2011/12

# 5.4 Reconciling performance targets with the Budget and MTEF

The expenditure estimates over the period 2010/11 to 2013/14 take into account the expected increase in operating activities and the impact on the budget as shown above.

Programme	I	AUDITED OUTCOM	ES	ADJUSTED APPROPRIATION	MEDIUM TERM EXPENDITURE ESTIMATE			
Cargo and AirServices								
	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	
Maskandansina	1 (15 227 00	10 (22 024 00	12 (22 004 00	4 251 924 00	_	_	_	
Masterplanning	1,615,327.00	10,632,034.00	12,623,994.00	4,351,834.00	-	-	-	
Spatial Planning	4 245 576 00	1 000 600 00	583,233.00	5,000,000.00	-	-	-	
Air Services	1,215,576.00	1,880,690.00	1,675,406.00	10,000,000.00	-	-	-	
Cargo Terminal	-	1,014,668.00	22,943,297.00	50,000,000.00	-	-	-	
Cargo Operations*	-	-	-	-	96,400,000.00	51,240,000.00	38,280,000.00	
Airside*	-	-	-	-	3,220,000.00	2,500,000.00	2,500,000.00	
SUBTOTAL	2,830,903.00	13,527,392.00	37,825,930.00	69,351,834.00	99,620,000.00	53,740,000.00	40,780,000.00	
Economic Classification								
Current payments	2,830,903.00	12,512,724.00	14,882,633.00	19,351,834.00	57,620,000.00	53,740,000.00	40,780,000.00	
Compensation of employees	-	-	-	-	720,000.00	1,440,000.00	2,880,000.00	
Goods and services of which:	-	-	-	-	-	-	-	
Communication	-	-	-	-	-	-	-	
Computer services	-	-	-	-	-	-	-	
Consultants, contractors and special services	2,830,903.00	12,512,724.00	14,882,633.00	19,351,834.00	2,500,000.00	2,500,000.00	2,500,000.00	
Maintenance Repairs and running costs	-	-	-	-	54,400,000.00	49,800,000.00	35,400,000.00	
Operating Leases	-	-	-	-	-	-	-	
Travel and subsistence	-	-	-	-	-	-	-	
Specify	-	-	-	-	-	-	-	
Specify	-	-	-	-	-	-	-	
Other	-	-	-	-	-	-	-	
Interest and rent on land	-	-	-	-	-	-	-	
Financial transactions in assets and liabilities	-	-	-	-	-	-	-	
TRANSFERS AND SUBSIDIARIES TO:								
PAYMENT FOR CAPITAL ASSETS	-	1,014,668.00	22,943,297.00	50,000,000.00	42,000,000.00	-	-	
Building and other fixed structures	-	1,014,668.00	22,943,297.00	-	12,000,000.00	-	-	
Machinery and equipment	-	-	-	50,000,000.00	30,000,000.00	-	-	
Cultivated assets	-	-	-	-	-	-	-	
Software and other intangible assets	-	-	-	-	-	-	-	
Land and subsoil assets	-	-	-	-		-	-	
of which: capitalised compensation								
TOTAL	2,830,903.00	13,527,392.00	37,825,930.00	69,351,834.00	99,620,000.00	53,740,000.00	40,780,000.00	

Table 14: PROGRAMME 2 - EXPENDITURE ESTIMATES (CARGO & AIR SERVICES)

## Performance and expenditure trends

- The number of business cases developed; reviewed and presented is directly linked to the budget allocated to the air services sub-programme
- The operating costs of the cargo terminal, including the additional functionalities included in Section 5.2 are reflected as maintenance, repairs and running costs in the table above. The gradual reduction in this allocation is directly attributable to the expected increase in volume throughput which should result in revenue generation, thereby facilitating the process of ensuring a self funded cargo terminal.

## **6** Programme 3: Property

The Property programme broadly focuses on facilitating and providing superior property facilities for land owned by DTPC and DTPC's Joint Venture with ACSA called La Mercy Property Investments (Pty) Ltd. The programme is critical to the success of DTPC as it serves as a catalyst for the Cargo business and ensures long term sustainability as well as provides for the creation of jobs. The closer the access to airside activities the more competitive companies can be in terms of price and quick access to markets. The budget programme structure indicated below and as reflected in the strategic plan, remains unchanged:

	Programme 3: Property
	Strategic goal: Providing and enabling superior property facilities
1. Property operations	To operate, manage and develop Dube TradeZone     To service DTPC's clients and tenants and meet expectations     To facilitate private sector investment in property development     To identify and acquire strategic land parcels for future development activities
2. Facilities	Strategic objective:  • To provide and maintain state of the art facilities within DTP developments
3. Asset management	Strategic objective:  • To effectively operate and manage DTPC's assets

Table 15: PROGRAMME 3 - STRUCTURE & OBJECTIVES

The primary objective of the property operations sub-programme is to facilitate the development of the land within the TradeZone (TZ1) and Dube City (SZ1). The initials stages focus on the development of the various sites that have been serviced. This can be done through different means each of which will require a land lease to be concluded. In essence DTPC and the JV own the land and have provided bulk infrastructure for the land including roads, sewerage, water and electricity. The land leases range from 30 years to 50 years.

A key aspect to property development is the maintenance of assets after they are constructed. It is important that DTPC uses the latest available software to enable it to ensure property assets are regularly maintained. The facilities sub-programme is a new function within DTPC but includes all aspects of asset maintenance including security, planned maintenance, waste removal and cleaning.

The asset management sub-programme focuses on managing the assets of DTPC by providing suitable products to the market resulting in high occupancy levels. Over time DTP will acquire large and substantial assets. It is essential that DTPC operates these assets in such a way which generates acceptable long term rates of return. In

achieving this it will meets its other broader objectives of job creation and enterprise development. It will also ensure that its ultimate long term objective of becoming an aerotropolis is achieved.

## 6.1 Strategic objective annual targets for 2011/12

Table 16: PROGRAMME 3 - STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2011/12

	Performance indicator*	Strategic plan target	Audited/	Actual per	formance	Estimated performance	Med	lium-term t	argets	
		(5 yrs)	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	
	3.1 Property Oper	rations: Strategic	objective	– To oper	ate, manag	je and develop	and develop Dube TradeZone			
3.1	Number of available (45)	45	n/a	n/a	n/a	4	10	16	16	
	sites taken up for									
	development (TZ)									
	3.2 Property Operation	ns: Strategic obje	ective – To	service D	TP's client	s and tenants a	nd meet ex	pectations		
3.2	% of Tenant Satisfaction		n/a	n/a	n/a	>70%	>80%	>80%	>80%	
	3.3 Property Operations	s: Strategic object	ctive – To	facilitate p	rivate secto	or investment in	property d	evelopmen	t	
3.3	Cumulative take up of	R800m	n/a	n/a	n/a	R25m	R100 m	R200m	R350m	
	development opportunities									
	by private sector									
	Investment									
3.	4 Property Operations: Strate	gic objective – T	o identify	and acqui	e strategic	land parcels fo	or future de	velopment	activities	
3.4	No. of hectares acquired	500	n/a	n/a	n/a	50ha	35ha	50ha	75ha	
	(via negotiations with THD									
	and other land owners)									
	3.5 Facilities: Strategic	objective – To pr	ovide and	maintain	state of the	art facilities wit	hin DTP de	evelopment	S	
3.5	% of completion of	90%	n/a	n/a	n./a	n/a	90%	90%	90%	
	relevant maintenance									
	programs									
	3.6 Asset manag	ement: Strategio	objective	– To effec	tively oper	ate and manage	e DTPC's a	ssets		
3.6	% occupancy of DTPC	80%	n/a	n/a	n/a					
	owned buildings:									
	- TradeZone					100%	80%	80%	100%	
	- Dube City					n/a	50%	70%	90%	

<sup>\*:</sup> Performance measure indicator to measure the achievement of the strategic objective as defined in the strategic plan

### 6.2 Programme performance indicators and annual targets for 2011/12

Table below lists the programme performance indicators per sub-programme:

Prog	ramme Performance Indicator	Audite	d/Actual p	erformance	Estimated	Me	dium-term ta	argets
	(PPI)				performance			
		2007/8	2008/9	2009/10	2010/11	2012	2013	2014
		Pro	gramme 3	3.1 Property Op	perations	•		
3.7	Number of available (44)	n/a	n/a	n/a	2	8	10	10
	sites taken up for							
	development – Dube City							
			Progran	nme 3.2 Facili	ties		I	
3.8	% of breaches of Security in	n/a	n/a	n/a				
	all zones that are							
	immediately dealt with:							
	- Alarm calls attended to							
	within 10 minutes of				No incidents	90%	90%	90%
	notification				reports			
	- Alarm calls attended to				No incidents	100%	100%	100%
	within 15 minutes of				reports			
	notification							
	1	Pro	gramme	3.3 Asset Man	agement	•	•	
3.9	Minimum average rental	n/a	n/a	n/a				
	rate per m² (total rental/area							
	rented):							
	- TradeZone (owned bldg's)				R35 m <sup>2</sup>	R35-40m <sup>2</sup>	R38-42m <sup>2</sup>	R40-45m <sup>2</sup>
	- Dube City (owned bldg's)				n/a	R45-75m <sup>2</sup>	R50-80m <sup>2</sup>	R60-85m <sup>2</sup>
	- Land leases (TradeZone)				n/a	R6-8 m <sup>2</sup>	R7-9 m <sup>2</sup>	R8-10m <sup>2</sup>

Table 17: PROGRAMME 3 - PROGRAMME PERFORMANCE INDICATORS PER SUB-PROGRAMME

#### Impact of Budget Allocations on performance targets

- The period up to 2010/11 budget year has been characterised in the main by infrastructure development as well as some key projects namely construction of the Trade House, establishment of the TradeZone and commencement of buildings such as the DTPC (Dube House) project.
- Thus the allocation of budget has not had a negative impact on the completion of the projects which have all been capital investments in nature. There is no historical data which therefore can be used to determine the impact a lower allocation of budget would have on the post commissioning phase of a lot of these projects or the operationalisation of the TradeZone or JV.
- The allocation of budgets will no doubt have a negative impact on DTP's ability to deliver services to its tenants which would affect its ability to attract investors into the various investment opportunities that DTP offers.

- In order to achieve the strategic objectives of the Property programme, and ensure increased awareness and investment in DTPC the focus in 2010/11 budget year will be the following activities:
  - 1. Implement effective maintenance programs for the various assets built by DTPC
  - 2. Increased networking opportunities to draw further interest in DTP as a investment destination
  - 3. Target tenants and investors to maximise tenancies in DTPC assets and also grow private investment in both the TradeZone and Dube City
  - 4. Assess market appetite for future property needs so that timely planning can result in land being available for future development when market improves
  - 5. Operationalisation of the bridge (from the Trade House to the Cargo Terminal)
  - 6. Construction of the cold storage facility within the TradeZone

### 6.3 Quarterly targets for 2011/12

The following table reflects the programme and sub-programme performance indicators. In order to realise the strategic objectives detailed in the strategic plan, the performance indicators used to measure the achievement of strategic objectives have also been included:

Perf	ormance indicator	Sub-	Reporting	Annual		Quarterly		
		programme	period	target 2012	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>
3.1	Number of available (45) sites taken up for development (TZ)	Operations	Bi Annual (cumulative)	10		5		10
3.2	% of Tenant Satisfaction	Operations	Annual	>80%				>80 %
3.3	Cumulative take up of development opportunities by private sector Investment	Operations	Bi Annual (cumulative)	R75m (R100m includes the R25m from 2010/11)		R50m		R100m
3.4	No. of hectares acquired (via negotiations with THD and other land owners)	Operations	Annual	35 ha				35 ha
3.5	% of completion of relevant maintenance programs	Facilities	Bi Annual (cumulative)	90%		45%		90%
3.6	% occupancy of DTPC owned buildings (cumm): - TradeZone - Dube City	Asset management	Quarterly	80% 50%	80% 0%	80% 25%	80% 35%	80% 50%
3.7	Number of available (44) sites taken up for development – Dube City	Operations	Bi Annual (cumulative)	8		4		8
3.8	% of breaches of Security in all zones that are immediately dealt with: - Alarm calls	Facilities	Quarterly	90%	90%	90%	90%	90%

	attended to within 10 minutes of notification - Alarm calls attended to within 15 minutes of notification			100%	100%	100%	100%	100%
3.9	Minimum average rental rate per m <sup>2</sup> (total rental/area rented): - TradeZone (owned buildings) - Dube City (owned buildings) - Land leases (TradeZone)	Asset management	Bi Annual	R35-40 m <sup>2</sup> R45-75 m <sup>2</sup> R6-8 m <sup>2</sup>		R35 m <sup>2</sup> 0 0		R35-40 m <sup>2</sup> R45-75 m <sup>2</sup> R6-8 m <sup>2</sup>

Table 18: PROGRAMME 3 - QUARTERLY TARGETS FOR 2011/12

# 6.4 Reconciling performance targets with the Budget and MTEF

The expenditure estimates over the period 2010/11 to 2013/14 take into account the expected increase in operating activities and the impact on the budget as shown above.

				ADJUSTED				
Programme		AUDITED OUTCO	MES	APPROPRIATION	RE ESTIMATE			
Property								
	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	
TradeZone	85,654.00	709,096.00	41,316,567.00	20,000,000.00	-	-	-	
Support Zone	-	1,266,093.00	16,756,088.00	20,000,000.00	-	-	-	
Joint Venture	-	-	-	-	24,065,601	34,937,981	180,010,000	
Property Operations*	-	-	-	-	8,838,772	5,910,296	6,335,518	
Facilities*	-	-	-	-	6,159,071	6,571,622	7,105,551	
Asset Management*	-	-	-	-	-	929,205	2,358,331	
SUBTOTAL	85,654.00	1,975,189.00	58,072,655.00	40,000,000.00	39,063,444.00	48,349,104.00	195,809,400.00	
Economic Classification								
Current payments	85,654.00	1,975,189.00	21,543,145.00	20,000,000.00	7,893,444.00	12,432,004.00	14,815,053.00	
Compensation of employees	-	-	-	-	4,239,244.00	7,525,228.00	9,408,917.00	
Goods and services of which:				-	-	-	-	
Communication	-	-	-	-	-	1,080,000.00	1,166,400.00	
Computer services	-	-	-	-	-	-	-	
Consultants, contractors and special services	85,654.00	1,975,189.00	21,543,145.00	10,000,000.00	660,000.00	706,200.00	755,634.00	
Maintenance Repairs and running costs	-	-	-	10,000,000.00	2,658,200.00	2,763,276.00	3,103,987.00	
Operating Leases	-	-	-	-	-	-	-	
Travel and subsistence	-	-	-	-	336,000.00	357,300.00	380,115.00	
Specify			-	-	-	, -	-	
Specify			-	-	-	-	-	
Other			-	-	-	-	-	
Interest and rent on land	-	-	-	-	-	-	-	
Financial transactions in assets and liabilities	-	-	-	-	-	-	-	
TRANSFERS AND SUBSIDIARIES TO:								
PAYMENT FOR CAPITAL ASSETS	-	-	36,529,510.00	20,000,000.00	31,170,000.00	35,917,100.00	180,994,347.00	
Building and other fixed structures	-	-	36,529,510.00	20,000,000.00	30,800,000	35,805,000	180,670,000	
Machinery and equipment	-	-	-	-	370,000	112,100	324,347	
Cultivated assets	-	-	-	-	-	-	-	
Software and other intangible assets	-	-	-	-	-	-	-	
Land and subsoil assets	-	-	-	-	-	-	-	
of which: capitalised compensation								
TOTAL	85.654.00	1.975.189.00	58,072,655.00	40,000,000.00	39.063.444.00	48.349.104.00	195,809,400.00	

Table 19: PROGRAMME 3 - EXPENDITURE ESTIMATES (PROPERTY)

## Performance and expenditure trends

- Budget allocation has allowed for strategic objectives, to be met over the last few years, in so far as market conditions have permitted.
- Quarterly reporting will ensure that milestones regarding each sub-programme are met regularly
- Majority of the expenditure over the next financial year is likely to focus on the following:
  - o Construction of a taxi drop off point in the TradeZone
  - Facilities management, and the upkeep of buildings and infrastructure in the TradeZone and support zone
- No budget has been allocated to the Joint Venture as the nature of the operating activities of the JV are currently being defined with ACSA
- The bulk of the expenditure in the last year of the MTEF period is allocated to further development (e.g. Trade House 2) within the TradeZone

## 7 Programme 4: AgriZone

The purpose of this programme is to develop and operate a cluster of facilities to support the stimulation of the perishables sector in KZN. This is important to DTPC as it operates within a labour intensive sector. The AgriZone is a potential catalyst for the development of a perishables sector in the province which serves to boost air cargo exports and contributes to the development of a more efficient supply chain for perishables. The programme consists of the following:

- Greenhouses and Packhouses operated by the private sector
- A tissue culture facility managed through a joint venture between DTPC and a private operator
- Management of operational systems water for irrigation, energy for heating, electrical supply etc
- Maintenance of facilities through a Facilities Manager (within the property programme)
- Training programmes
- Administration of AgriZone activities

The budget programme structure indicated below and as reflected in the strategic plan, remains unchanged:

	Programme 4: AgriZone									
	Strategic goal: To manage a knowledge intensive AgriZone									
1. AgriZone	Strategic objectives:									
services	To provide reliable, effective and efficient AgriZone Services ( water, training,									
	marketing, R&D, maintenance, integrated cold chain management etc)									
2. AgriZone	Strategic objective:									
green projects	To ensure that the AgriZone is used to initiate and promote green projects and									
	businesses									
3.Tissue	Strategic objective:									
culture facility	To manage, operate and maintain the Tissue culture facility through a Joint									
	Venture with an operator									

Table 20: PROGRAMME 4 - STRUCTURE & OBJECTIVES

### **AgriZone Services**

This sub programme is aimed at providing reliable, effective and efficient services (water, electricity, fuel, training, marketing, R&D, maintenance, etc) to Arizona tenants / operators to enable their businesses to function well and grow, thereby generating revenue and potentially increasing cargo volumes for DTPC.

#### **AgriZone Green projects**

This sub programme is aimed at ensuring that DTPC implements a number of environmentally sustainable projects in order to decrease its carbon foot print and contribute to the goal of developing a "Green Aerotropolis" based on a balance between ecological, social and economic factors.

#### **Tissue Culture**

DTPC will operate this through an outsourced Joint Venture company / management company. The intention is to ensure that this facility has appropriate skills and resources to implement its business plan thereby enhancing cargo throughput volumes.

## 7.1 Strategic objective annual targets for 2011/12

Table 21: PROGRAMME 4 - STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2011/12

	Performance indicator*	Strategic	Strategic Audited/Actual performance		formance	Estimated	Medium-term targets			
		plan target			performance					
		(5 yrs)	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	
	4.1 AgriZone services	s: Strategic obje	ctive – To	provide re	liable, effec	ctive and efficie	nt AgriZone	services		
4.1	% of Tenant Satisfaction	90%	n/a	n/a	n/a	n/a	80%	90%	90%	
	(customer survey)									
4.2	AgriZone Green projects: Stra	tegic objective -	To ensur	e that the	AgriZone is	used to initiate	and promo	ote green p	rojects and	
			b	usinesses	;					
4.2	No. of projects initiated	5	n/a	n/a	n/a	n/a	1	2	2	
4.37	issue culture facility: Strategic	c objective – To	manage, o	perate an	d maintain	the Tissue cultu	ire facility t	hrough a jo	oint venture	
	with an operator									
4.3	No. of contracts obtained	6	n/a	n/a	n/a	n/a	1	2	2	
	from customers (e.g. plant									
	breeders, growers, etc)									

<sup>\*:</sup> Performance measure indicator to measure the achievement of the strategic objective as defined in the strategic plan

## 7.2 Programme performance indicators and annual targets for 2011/12

Table below lists the programme performance indicators per sub-programme:

Progi	Programme Performance Indicator (PPI)		Audited/Actual performance			Medium-term targets		
		2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14
		Pr	ogramme	4.1 AgriZone	Services			
4.4	No. of services introduced/offered	n/a	n/a	n/a	n/a	2	3	4
4.5	% Complete of relevant specialist maintenance programme	n/a	n/a	n/a	n/a	80%	100%	100%
4.6	Volume of produce in the AgriZone (tonnage)	n/a	n/a	n/a	n/a	800	1 400	2 500
4.7	No. of export sales agreements concluded	n/a	n/a	n/a	n/a	0	1	1
4.8	No. of training courses held	n/a	n/a	n/a	n/a	Develop training	2	4

						programme						
	Programme 4.2 AgriZone Green Projects											
4.9	% Energy needs derived	n/a	n/a	n/a	n/a	0%	5%	10%				
	from renewable energy											
	sources											
		Prog	gramme 4	.3 Tissue Cult	ure Facility	l						
4.10	% Compliance with SLA	n/a	n/a	n/a	n/a	65%	85%	90%				
	(management of JV											
	partner/operator)											
4.11	No. of species propagated	n/a	n/a	n/a	n/a	1	2	2				

Table 22: PROGRAMME 4 - PROGRAMME PERFORMANCE INDICATORS PER SUB-PROGRAMME

#### Impact of Budget Allocations on performance targets

In order to realise and monitor the achievement of the strategic objectives set in the strategic plan, a performance indicator for each strategic objective was created. This is monitored on an annual; bi-annual or quarterly basis, (depending on the nature of the indicator) and is included in the next section.

This period before 2010/2011 saw the reduction in scope of the AgriZone with one greenhouse and the mushroom production facility not being pursued largely due to budget constraints. This has an adverse impact on performance targets especially on employment, investment and potential volumes from the zone. The year 2010/11 has been largely about delivering the main facilities and core infrastructure for operationalising the AgriZone. Various means have been sought to ensure that all the core elements are accommodated within the company's existing budget.

Going forward the allocation of budgets will determine whether the AgriZone delivers services (especially water supply) to its tenants. This would determine the success of the zone especially in meeting the needs of the target market.

In order to achieve the strategic objectives of this programme, the focus during the 2011/12 year will be on the following key activities:

- AgriZone services
  - 1. Providing utility services (water, electricity and fuel) to all tenants and the Zone
  - 2. Undertaking a maintenance programme for the AgriZone agricultural infrastructure
  - 3. Providing marketing support to tenants and for the entire programme
  - 4. Employment of key people to deliver the above
- AgriZone Green projects
  - 1. Select service providers to conduct studies
  - 2. Scoping of possible green projects
  - 3. Conduct 2 feasibility studies / business plans
  - 4. Initiate implementation of one green project
- Tissue culture facility
  - 1. Developing a detailed operational plan

- 2. Development and signing of a management contract for the facility
- 3. Review and updating the business plan
- 4. Ordering of equipment
- 5. Operationalisation of tissue culture building

## 7.3 Quarterly targets for 2011/12

The following table reflects the programme and sub-programme performance indicators. In order to realise the strategic objectives detailed in the strategic plan, the performance indicators used to measure the achievement of strategic objectives have also been included:

Performance indicator		Sub-	Reporting	Annual		Quarterly targets				
		programme	period	target 2011/12	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>		
4.1	% of Tenant Satisfaction (customer survey)	AgriZone services	Annual	80%				Survey results 80%		
4.2	Number of projects initiated	Green projects	Bi annual	1		1 project scoped		1 Project initiated (renewable energy)		
4.3	No. of contracts obtained from customers (e.g. plant breeders, growers, etc)	Tissue culture facility	Annual	1				1 contract		
4.4	No. of services introduced/offered	AgriZone services	Bi annual	2		1	1			
4.5	% Complete of relevant specialist maintenance programme	AgriZone services	Annual	80%				80% complete		
4.6	Volume of produce in the AgriZone (tonnage)	AgriZone services	Annual	800				800		
4.8	No. of training courses held (to commence in 2012/13)	AgriZone services	Annual	Develop training programme			Develop training programme			
4.10	% Compliance with SLA (management of JV partner/operator)	Tissue culture facility	Quarterly	65%	65%	65%	65%	65%		
4.11	No. of species propagated	Tissue culture facility	Annual	1		1				

Table 23: PROGRAMME 4 - QUARTERLY TARGETS FOR 2011/12

#### 7.4 Reconciling performance targets with the Budget and MTEF

The expenditure estimates over the period 2010/11 to 2013/14 take into account the expected increase in operating activities and the impact on the budget as shown above.

Programme	Al	JDITED OUTCOME	s	ADJUSTED APPROPRIATION	MEDIUM TERM EXPENDITURE ESTIMATE			
AgriZone	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	
	2007/0	2000/3	2003/10	2010/11	2011/12	2012/13	2013/14	
AgriZone Services	1,739,388	160,949,348	196,587,692	35,600,000	12,393,433	17,666,866	23,000,239	
Tissue Culture Facility*	-	-	-	-	2,000,000	3,000,000	3,900,000	
AgriZone Green Projects*	-	-	-	-	500,000	3,500,000	3,000,000	
Commercialisation*					1,000,000	1,000,000	2,000,000	
SUBTOTAL	1,739,388	160,949,348	196,587,692	35,600,000	15,893,433	25,166,866	31,900,239	
Economic Classification								
Current payments	84,179	934,698	-	5,600,000	15,893,433	25,166,866	31,900,23	
Compensation of employees	-	-	-	-	3,683,433	7,366,866	8,840,23	
Goods and services of which:					-	-	-	
Communication	-	-	-	-	-	-	-	
Computer services	-	-	-	-	-	-	-	
Consultants, contractors and special services	84,179	934,698	-	5,600,000	1,500,000	2,000,000	2,500,00	
Maintenance Repairs and running costs	-	-	-	-	10,710,000	15,800,000	20,560,00	
Operating Leases	-	-	-	-	-	-	-	
Travel and subsistence	-	-	-	-	-	-	-	
Specify			-	-	-	-	-	
Specify			-	-	-	-	-	
Other			-	-	-	-	-	
Interest and rent on land	-	-	-	-	-	-	-	
Financial transactions in assets and liabilities	-	-	-	-	-	-	-	
TRANSFERS AND SUBSIDIARIES TO:								
PAYMENT FOR CAPITAL ASSETS	1,655,209	160,014,650	196,587,692	30,000,000	-	-	-	
Building and other fixed structures	1,655,209	160,014,650	196,587,692	30,000,000	-	-	-	
Machinery and equipment	-	-	-	-	-	-	-	
Cultivated assets	-	-	-	-	-	-	-	
Software and other intangible assets	-	-	-	-	-	-	-	
Land and subsoil assets	-	-	-	-	-	-	-	
of which: capitalised compensation								
TOTAL	1,739,388	160,949,348	196,587,692	35,600,000	15,893,433	25,166,866	31,900,23	

Table 24: PROGRAMME 4 - EXPENDITURE ESTIMATES (AGRIZONE)

- The AgriZone budget has increased largely due to a number of capital intensive projects that will be undertaken as part of the green projects. This will cover the initial capital outlay to implement the projects.
- A big contributor to the budget is DTPC's contribution to Joint Venture with some operators/companies that will be occupying some AgriZone facilities.
- The initial reduction in budget allocation to DTPC has resulted in the research and development subprogramme being placed on hold for the MTEF period
- Measures will be taken to achieve objectives through partnerships with other agencies

## **8** Programme 5: Information Technology and Communications (ITC)

The IT Programme defines DTPC's requirement and/or demand for information, services and systems to support the overall strategy of the business. The IT Programme is firmly grounded in the business, taking into consideration both the competitive impact and integration requirements of IT within the business. Essentially it defines and prioritises the <u>investment</u> required to achieve the overall business goals using Information Technology as a means to that end. The ITC programme has 2 sub-programmes:

- **Operations**: Key functions include:
  - o Operations planning and IT Maintenance
  - o IT Support (communications, network and devices, internal and external DTP users)
  - Support Value added services (internal VAS, and external VAS)
  - Establish an operational IT environment that is managed through a combination of in sourced and outsourced resources.
  - o Establish a service desk to manage service calls with respect all DTP business units
- Commercial (To promote and sell core voice, data and VAS services to existing and prospective DTPC clients). Key functions include:
  - o ICT Strategy and Planning of new services
  - Reselling of core (voice and data) and VAS services
  - o IT Infrastructure planning and application development
  - Optimising infrastructure and services
  - Commercial (Sales and Marketing)
  - o Regulatory and Policy Compliance

The budget programme structure indicated below and as reflected in the strategic plan, remains unchanged:

	Programme 5: ITC											
s	Strategic goal: Operating an IT Platform that enables the provision of value added services											
1.Commercial	Strategic objectives:											
	To ensure compliance with telecommunication licence.											
To provide cost competitive and reliable telecommunications to DTPC clients.												
	To develop and provide value added services to DTPC clients											
	To develop and maintain effective IT partnerships.											
2. Operations	Strategic objective:											
	To develop and maintain DTPC IT services.											
	To expand DTPC IT network into wider region.											

Table 25: PROGRAMME 5 - STRUCTURE & OBJECTIVES

# 8.1 Strategic objective annual targets for 2011/12

Table 26: PROGRAMME 5 - STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2011/12

Perfo	ormance indicator*	Strategic plan target	Audited/Actual performance			Estimated performance	Medium-term targets			
		(5 yrs)	2008	2009	2010	2011	2011/12	2012/13	2013/14	
	5.1 Commerc	cial: Strategic Ob	jective - To	ensure co	mpliance w	ith the telecomm	unications I	icense		
5.1	No. of compliance	3 per annum								
	reports submitted		0	0	0	1	3	3	3	
	5.2 Commercial: S	trategic Objective	- To provi	de cost con	npetitive an	d reliable commi	unications to	DTP client	S	
5.2	No. of clients utilizing									
	services (cumulative)									
			0	0	0	28	34	46	85	
	5.3 Commercial: Strategic Objective - To develop and provide value added services to DTP clients									
5.3	No. of Value added									
	service solutions		0	0	0	0	5	2	2	
	commissioned									
	5.4 Com	mercial: Strategio	Objective	- To deve	op and ma	intain effective IT	partnership	os		
5.4	No. of IT									
	partnerships		0	0	0	1	2	3	4	
	established									
	5.5 (	Operations: Strate	egic Objec	tive - To de	evelop and	maintain DTP IT	Services			
5.5	No. of DTP internal									
	software applications		0	0	0	1	6	2	1	
	installed									
	5.2 Operations: S	trategic Objective	- To expar	nd DTP IT	network and	d value added se	rvices into	wider region		
5.6	No. of new locations									
	services		0	0	0	0	0	2	3	

<sup>\*:</sup> Performance measure indicator to measure the achievement of the strategic objective as defined in the strategic plan

## 8.2 Programme performance indicators and annual targets for 2011/12

Table below lists the programme performance indicators per sub-programme:

Progr	ramme Performance	Audited/Actual performance			Estimated	Medium-term targets			
	Indicator (PPI)				performance				
			2009	2010	2010/11	2011/12	2012/13	2013/14	
		•	Sub- Prog	ramme 5.	1 ICT Operations	5	•		
5.7	Achievement of								
	Service Level				90%	95%	95%	95%	
	Agreement (SLA)								
	commitments								
5.8	No. of DTP internal								

	software			1	7	9	10
	applications						
	supported						
	(cumulative)						
	l	Sub-Progi	ramme 5.2	ICT Commercia	ıl		
5.9	No. of Master Plan						
	review/updates			4	4	4	4
	completed and						
	approved						
5.10	No. of VAS						
	solutions supported				5	7	9
	(cumulative)						
5.11	No. of Joint						
	Property projects						
	commissioned			0	1	3	1
	No. of Joint						
	Property projects						
	supported				1	4	5
	(cumulative)						
5.12	No. of AgriZone						
	projects			0	4	1	1
	commissioned						
	No. of AgriZone						
	projects supported				4	5	6
	(cumulative)						

Table 27: PROGRAMME 5 - PROGRAMME PERFORMANCE INDICATORS PER SUB-PROGRAMME

In order to realise and monitor the achievement of the strategic objectives set in the strategic plan, a performance indicator for each strategic objective was created. This is monitored on an annual; bi-annual or quarterly basis, (depending on the nature of the indicator) and is included in the next section.

In order to achieve the strategic objectives of this programme, the focus during the 2011/12 year will be on the following key activities:

#### Operations:

- Establish and operate IT Management suite and generate monthly operational assessment reports
- Specify, procure, commission and support DTP internal software applications including a corporate portal, information management system, GIS, vehicle monitoring and disaster recovery

#### Commercial:

Review and update of Master Plan in line with business objectives

- Specify, procure, commission and support Value Added Services relating to the trading platform, cargo platform, RFID, integrated security, unified communications, IBMS, small business computing services, disaster recovery services, etc.
- Specify, procure, commission and support Joint Property projects which include gaming facility, entertainment park, call centre, new building ITC enablement and tenant solutions
- Specify, procure, commission and support Joint AgriZone projects which include records management, equipment and plant maintenance/inventory system, cold chain platform, water management system, access control, pack house enablement and e-marketing solution

#### 8.3 Quarterly targets for 2011/12

The following table reflects the programme and sub-programme performance indicators. In order to realise the strategic objectives detailed in the strategic plan, the performance indicators used to measure the achievement of strategic objectives have also been included:

Perfo	rmance indicator	Sub-	Reporting	Annual		Quarterly		
		programme	period	target	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>
				2011/2012				
5.1	No. of compliance reports submitted	Commercial	Quarterly	3	1	1	1	n/a
5.2	No. of clients utilizing services (cumulative)	Commercial	Quarterly	34	31	31	32	34
5.3	No. of Value added service solutions commissioned (Note: Nature of VAS solution is dependent on client demand – therefore susceptible to change during the year)		Quarterly	5	Small business computing services	Integrated logistics platform (Phase 1 – Cargo terminal and AgriZone)	2 Integrated Security Integrated Building Management System	1 Unified Communi cations
5.4	No. of IT partnerships established	Commercial	Annual	2				2
5.5	No. of DTP internal software applications installed (Note: Dependent on DTPC requirements – therefore susceptible to change during the year)	Operations	Quarterly	6	2 Disaster Recovery Vehicle Monitoring	IT Management suite  GIS integration and enhancemen ts  Corporate Portal	0	1 Informatio n Mngt system
5.6	No. of new locations services	Operations	Annual	0				Identify potential locations
5.7	Achievement of Service Level Agreement (SLA)	Operations	Quarterly	95%	95%	95%	95%	95%

	commitments							
5.8	No. of internal software applications supported (cumulative)	Operations	Quarterly	7	3	6	6	7
5.9	No. of Master Plan reviews/updates completed and approved	Commercial	Quarterly	4	1	1	1	1
5.10	No. of VAS solutions supported (cumulative)	Commercial	Quarterly	5	1	2	4	5
5.11	No. of Joint Property projects commissioned	Commercial	Quarterly	1	1 Entertainme nt park	0	0	0
	No. of Joint Property projects supported (cumulative)			1	1	1	1	1
5.12	No. of AgriZone projects commissioned  No. of AgriZone projects supported	Commercial	Quarterly	4	Plant and equipment maintenanc e/ inventory system  Water mngt system	2 Pack House enablement Office building enablement	0	0
	(cumulative)			4	2	4	4	4

Table 28: PROGRAMME 5 - QUARTERLY TARGETS FOR 2011/12

# 8.4 Reconciling performance targets with the Budget and MTEF

The expenditure estimates over the period 2010/11 to 2013/14 take into account the expected increase in operating activities and the impact on the budget as shown above.

				ADJUSTED						
Programme	AUD	AUDITED OUTCOMES		APPROPRIATION	MEDIUM TERM EXPENDITURE EST		E ESTIMATE			
ІСТ										
	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14			
IT Platform	-	-	735,053	20,000,000	-	-	-			
Operations	-	-	-	-	7,589,438	4,336,000	5,089,280			
Commercial	-	-	-	-	4,939,489	16,155,383	33,598,138			
SUBTOTAL	-	-	735,053	20,000,000	12,528,927	20,491,383	38,687,418			
Economic Classification										
Current payments	-	-	735,053	10,000,000	7,528,927	12,891,333	16,237,418			
Compensation of employees	-	-	-	-	5,329,438	6,928,000	9,480,640			
Goods and services of which:				-	-	-	-			
Communication	-	-	-	-	-	-	-			
Computer services	-	-	-	-	-	-	-			
Consultants, contractors and special services	-	-	735,053	10,000,000	-	-	-			
Maintenance Repairs and running costs	-	-	-	-	-	3,110,000	3,110,000			
Operating Leases	-	-	-	-	-	-	-			
Travel and subsistence	-	-	-	-	-	-	-			
Specify			-	-	2,199,489	2,853,333	3,646,778			
Specify			-	-	-	-	-			
Other			-	-	-	-	-			
Interest and rent on land	-	-	-	-	-	-	-			
Financial transactions in assets and liabilities	-	-	-	-	-	-	-			
TRANSFERS AND SUBSIDIARIES TO:										
PAYMENT FOR CAPITAL ASSETS	-	-	-	10,000,000	5,000,000	7,600,050	22,450,000			
Building and other fixed structures	-	-	-	-	2,000,000	3,600,050	-			
Machinery and equipment	-	-	-	10,000,000	3,000,000	4,000,000	18,650,000			
Cultivated assets	-	-	-	-	-	-	3,800,000			
Software and other intangible assets	-	-	-	-	-	-	-			
Land and subsoil assets	-	-	-	-	-	-	-			
of which: capitalised compensation										
TOTAL	-	-	735,053	20,000,000	12,528,927	20,491,383	38,687,418			

Table 29: PROGRAMME 5 - EXPENDITURE ESTIMATES (ICT)

- As the operational activities of the ICT programme increase, the allocation of appropriate resources becomes imperative
- This is evidenced by the increase in staff costs and capital payments for equipment as reflected above

## **9** Programme 6: Planning & Environment

The overall purpose of this programme is to plan for, and create an enabling environment for the vision of the Dube TradePort Aerotropolis to be realised. This programme encompasses two separate divisions, namely Planning and the Environment. Each sub-programme has specific strategic objectives, and goals associated with them.

A component of the planning sub-programme is regional planning. The concept of Aerotropolis development essentially argues that the presence of an airport will influence land use for up to 32 Kilometers from the airport. The airport acts as an attractor for a range of non-aviation activities including business locations, commercial transactions, information exchanges and leisure activities to name a few. This programme aims to work towards putting a regional planning framework into place that responds to these opportunities. Critical to this is working with stakeholders, government and private sector developers in order to ensure that the vision of a Dube TradePort Aerotropolis is ultimately realised. Over the next financial year, the detailed technical regional plan, including a public transportation plan, a land use plan, housing strategy, and bulk services plan will be completed.

While the vision for the region is covered by the Aerotropolis regional plan, expansion on the Dube TradePort site is governed by the Dube TradePort Master Plan. As per the cooperation agreement with ACSA, this needs to be reviewed on a 5 year basis. The review of the plan commenced in October 2010. The process will commence with a review of the "as built" first phase of the DTP, against the approved Master Plan. In addition, problem areas will be identified. A full assessment of the bulk infrastructure will also take place. In order to update the Master Plan, a demand and capacity analysis will follow, and finally the plans for further expansion will be updated. This work will be completed in this financial year.

Obtaining land use rights is critical to ensuring that land can be released to the property market in reasonable time frames. In the following strategic period, the remainder to the site that does not yet have zoning rights will undergo a rezoning process. In addition, precincts identified within the region will also undergo land use rights applications, including EIA and rezoning applications. The Watson Highway EIA will be completed in this financial year, and the rezoning process will commence.

The environmental sub-programme is aimed at planning and enabling the green Aerotropolis by promoting sustainable development through minimising and preventing environmental impacts by setting policy related objectives and targets. This programme will give DPTC operations and products a competitive advantage and production efficiency in the modern and global economy through environmental compliance and innovative green initiatives. The sustainable green Aerotropolis will provide a regional socio-economic lifeline through a green open space system. The green Aerotropolis will therefore support the National Environmental Strategic Plan (2008-2013) on climate actions and rehabilitation. A key activity for this year will be the establishment of a carbon monitoring system.

Nursery operation forms part of the environment sub-programme. The nursery sub-programme is aimed at enabling the environment sub-programme to fulfil its rehabilitation and restoration obligations as well as possibly providing a commercial component through rare and endangered species propagation. This will be achieved through maintenance of the open space system with emphasis on quality rather than size. A key milestone and programme for 2011-2012 is to ensure that enough rare and endangered species are propagated from the mist house to support the KSIA and DTP precincts including the AgriZone.

The budget programme structure indicated below and as reflected in the strategic plan, remains unchanged:

	Programme 6: Planning & Environment								
1. Planning	Strategic objectives:								
	To effectively integrate the DTPC Master Plan into the wider region								
	To effectively cooperate, coordinate and collaborate with planning and environmental								
	stakeholders								
	To plan all DTP onsite expansions								
2. Environment	Strategic objective:								
(includes Nursery)	To oversee and manage EIA and EMP obligations								
	To implement strategies to reduce and offset carbon emissions and water usage								
	To provide species (including rare and endangered species) for maintenance of the open								
	spaces and landscaped areas								

Table 30: PROGRAMME 6 - STRUCTURE & OBJECTIVES

#### 9.1 Strategic objective annual targets for 2011/12

Table 31: PROGRAMME 6 - STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2011/12

Perf	ormance indicator*	Strategic	Audited	/Actual perfo	rmance	Est. perf.	Med	dium-term targ	jets
		plan target	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14
		(5 yrs)							
6.1 Planning: Strategic objective - To effectively integrate the DTPC Master Plan into the wider region									
6.1	Level of		n/a	Regional	Regional	Initial	Detailed	Represent	Institutional
	completion of the			Plan 50%	plan 90%	regional	technical	ation for	authority
	regional plan			compl.	compl.	plan compl.	plan	an instit.	put into
							complete	authority	place
								made to	
								govt.	
	6.2 Planning: Strat	egic objective	- To effective	ely cooperat	e, coordinate	e and collabora	te with planning	g and environ	mental
				stak	ceholders				
6.2	Number of		n/a	n/a	n/a	n/a	2	1	1
	rezoning or EIA								
	applications								

	completed								
		6.3 Pla	nning: Strat	egic objective	e - To plan al	I DTP onsite ex	pansions	•	•
6.3	Level of		n/a	n/a	MP	Master Plan	Master	N/A	MP review
	completion of the				review to	review 50%	Plan review		commence
	DTP Master Plan				commenc	complete	100%		(review
					e – 33%		complete		50%
					complete)				complete)
	6.4	Environment	: Strategic o	bjective - To	oversee and	manage EIA a	nd EMP obliga	tions	•
6.4	Level of	90%	n/a	n/a	n/a	74 %	90 %	90 %	90 %
	compliance with								
	EA –								
	independent								
	audit result								
	6.5 Environment: \$	Strategic obje	ctive - To Im	plement stra	tegies to red	uce and offset	carbon emissio	ns and water	usage
6.5	Area (ha) offset		n/a	n/a	n/a	n/a	250 ha	250 ha	Offset as
	as per site wide								per new
	rehab plan								developme
									nt
	6.6 Environment:	Strategic obje	ective - To p	rovide specie	es for mainte	nance of the op	en spaces and	landscaped	areas
6.6	No of indigenous		n/a	n/a	n/a	n/a	50	50	50
	species propagate								
	No of species								
	collected.								
				n/a	n/a	n/a	50	50	50
	Mist house plant						species	species	species
	production								
							140 000	140 000	140 000
							Plant stock	Plant	Plant Stock
								Stock	

<sup>\*:</sup> Performance measure indicator to measure the achievement of the strategic objective as defined in the strategic plan

# 9.2 Programme performance indicators and annual targets for 2011/12

Table below lists the programme performance indicators per sub-programme:

	Programme	Audited	Audited/Actual performance			Medium-term targets		
Perf	ormance Indicator				performance			
	(PPI)	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14
				Programme	e 6.1 Planning			
6.7	Number of layout	n/a	1	1	2	1	1	1
	diagrams / urban							
	design							
	frameworks							
	completed							

6.8	Number of	n/a	n/a	1	1	1	0	0
	Precinct plans							
	completed							
6.9	Set up an	n/a	n/a	n/a	n/a	Panel set up.	1 meeting	1 meeting
	international					1 <sup>st</sup> meeting	held	held
	panel of experts					held		
	to review							
	planning							
	progress and							
	advise on new							
	innovations in							
	airport planning							
				Programme 6	6.2 Environmen	t		,
6.10	Annual state of	n/a	n/a	n/a	n/a	1	1	1
	the							
	Environment							
	Report							
6.11	Rehabilitation &	n/a	n/a	n/a	AgriZone	AgriZone	R&R area	R&R area
	Restoration in				rehabilitation-	rehabilitation-	maintenance-	maintenance-
	the AgriZone				alien	alien	100%	100%
					management	management		
					90%	100%		

Table 32: PROGRAMME 6 - PROGRAMME PERFORMANCE INDICATORS PER SUB-PROGRAMME

In order to complete the relevant work outlined above, financial resources will need to be made available. The majority of the work will be handled by outside consultants, rather than produced in house. This is due to the fact that many of the areas of work identified above require highly specialised skills in certain areas (such as airport master planning). In order to realise and monitor the achievement of the strategic objectives set in the strategic plan, a performance indicator for each strategic objective was created. This is monitored on an annual; bi-annual or quarterly basis, (depending on the nature of the indicator) and is included in the next section.

In order to achieve the strategic objectives of this programme, the focus during the 2011/12 year will be on the following key activities:

- Planning
  - 1. Review DTPC master plan
  - 2. Complete the EIA for Watson Highway
  - 3. To complete the application for the rezoning of the remainder of the site
- Environment
  - 1. Review and facilitate EIA processes as well as OEMP audits
  - 2. Carbon and water resource monitoring
  - 3. State of the Environment Reporting
  - 4. Nursery

- Rehabilitation for priority area 1
- Plan collection and propagation for the maintenance of landscaped areas and rehabilitated areas

## 9.3 Quarterly targets for 2011/12

The following table reflects the programme and sub-programme performance indicators. In order to realise the strategic objectives detailed in the strategic plan, the performance indicators used to measure the achievement of strategic objectives have also been included:

Perfo	ormance	Sub-	Reporting	Annual	Quarterly targets			
indicator		programme	period	target	1 <sup>st</sup> 2 <sup>nd</sup>		3 <sup>rd</sup>	4 <sup>th</sup>
				2011/12				
6.1	Level of	Planning	Bi-annual	Detailed	Public		Plan	
	completion of			technical	transportation		100%	
	the regional			plan	and bulk		complete	
	plan			complete	services plan			
					completed			
6.2	Number of	Planning	Quarterly	2	Inputs rec'd	Draft scheme	Submit	Follow up
	rezoning or EIA			Site wide	for site wide	amendments	rezoning	on
	applications			rezoning	rezoning &	and rezoning	application	application
	completed			rezoning	prep of 2 <sup>nd</sup>	motivation	to	
					draft rezoning		eThekwini	
					tables			
				Watson H/W	Draft EIA	EIA report for	Submit	Follow up
				EIA	report for	Watson H/W	final report	on
					Watson H/W	completed	to DEA	application
6.3	Level of	Planning	Quarterly	Master Plan	Plan for	Public	1 <sup>st</sup> draft	Final draft
	completion of			review 100%	general	transportation	Master	Master
	the DTP Master			complete	aviation area	plan	Plan	Plan
	Plan				complete	complete	received	received
								and 
				22.0/	22.0/	22.0/		reviewed
6.4	Level of	Environment	Quarterly	90 %	90 %	90 %	90 %	90 %
	compliance with							
	EA –							
	independent							
6.5	audit result	Farina a sa a sa t	Overterly.	250 ha	75 h a	75 ha	75 ha	25 ha
6.5	Area of land	Environment	Quarterly	250 ha	75 ha	75 ha	75 na	25 ha
	offset as per site wide rehab							
	plan							
6.6	No of indigenous	Environment	Quarterly	50	10	10	15	15
0.0	species		Quarterry					
	propagate							
	Fiohagaio			50	10	10	15	15
	No of species							
	collected.							
				140 000	35 000	35 000	35 000	35 000
	Mist house plant							
	production							
6.7	Number of	Planning	Annual	1			1	
	layout diagrams						-	
	/ urban design							
<u> </u>	, and an accigin							

	frameworks completed						
6.8	Number of Precinct plans completed	Planning	Annual	1			1
6.9	Set up an international panel of experts to review planning progress and advise on new innovations in airport planning	Planning	Annual	Set-up and 1 <sup>st</sup> meeting held		1 meeting held	
6.10	Annual state of the Environment Report	Environment	Annual	1			1
6.11	Level of rehabilitation and restoration in the AgriZone	Environment	Bi-annual	100% maintenance	95%		100%

Table 33: PROGRAMME 6 - QUARTERLY TARGETS FOR 2011/12

## 9.4 Reconciling performance targets with the Budget and MTEF

The expenditure estimates over the period 2010/11 to 2013/14 take into account the expected increase in operating activities and the impact on the budget as shown above.

		ALIDITED OLITOO		ADDUSTED	A450U.B4.T5	D14 EVDENDITUDE E	T18 4 4 TF
Programme	Ι Ι	AUDITED OUTCO	VIES	APPROPRIATION	MEDIUM TE	RM EXPENDITURE ES	TIMATE
Planning Research & Environment							
	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14
Planning	-	-	-	-	4,004,193.00	5,917,322.00	5,590,786.00
Environment	-	-	-	-	9,530,063.20	9,083,573.00	5,717,887.00
SUBTOTAL	-	-	-	-	13,534,256.20	15,000,895.00	11,308,673.00
Total							
Change to 201 budget estimate							
Economic Classification							
Current payments			-	-	13,534,256.20	15,000,895.00	11,308,673.00
Compensation of employees	-	-	-	-	1,616,772.00	1,859,287.80	2,231,145.36
Goods and services of which:					-	-	-
Communication	-	-	-	-	-	-	-
Computer services	-	-	-	-	-	-	-
Consultants, contractors and special services	-	-	-	-	11,917,484.20	13,141,607.20	9,077,527.64
Maintenance Repairs and running costs	-	-	-	-	-	-	-
Operating Leases	-	-	-	-	-	-	-
Travel and subsistence	-	-	-	-	-	-	-
Specify			-	-	-	-	-
Specify			-	-	-	-	-
Other			-	-	-	-	-
Interest and rent on land	-	-	-	-	-	-	-
Financial transactions in assets and liabilities	-	-	-	-	-	-	-
TRANSFERS AND SUBSIDIARIES TO:							
PAYMENT FOR CAPITAL ASSETS	-	-	-	-	-	-	
Building and other fixed structures	-	-	-	-	-	-	-
Machinery and equipment	-	-	-	-	-	-	-
Cultivated assets	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-
Land and subsoil assets	-	-	-	-	-	-	-
of which: capitalised compensation							
TOTAL	-	-	-	-	13,534,256.20	15,000,895.00	11,308,673.00

Table 34: PROGRAMME 6 - EXPENDITURE ESTIMATES (Planning & Environment)

- The funding levels remain relatively consistent throughout the MTEF with a slight reduction in 2013/14 as identified projects move to feasibility and implementation phases and the bulk of the rezoning of the DTP precinct nears completion.
- This is a new programme, developed to support the strategic goal of DTPC

# 10 Programme 7: Infrastructure & Development

This programme provides a service role to other programmes by providing the required infrastructure on the ground. Once the infrastructure needs of the various programmes have been identified, scoped and all planning approvals been achieved, this programme will develop the required infrastructure and hand it over to the respective programme completed. For efficiencies, infrastructure and development work hand in hand with the planning, research and environment programme.

This will be achieved through procuring the professional consulting teams, procure the contractors, monitor the construction of the infrastructure, monitor the execution budget and hand it over to the respective division. The following table presents the structure of the programme and its aim or purpose, as well as its strategic goals and strategic objectives:

	Programme 7: Infrastructure & Development												
Strategic g	Strategic goal: To provide infrastructure and service the development needs of the DTPC												
Infrastructure & Development	Strategic objectives:												
Development	To procure, manage and monitor DTP infrastructure provisioning.												
	To provide technical support to all DTPC Divisions												
	To develop infrastructure plan and manage role out of services.												

Table 35: PROGRAMME 7 - STRUCTURE & OBJECTIVES

#### 10.1 Strategic objective annual targets for 2011/12

Table 36: PROGRAMME 7 - STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2011/12

Performance indicator* S		Strategic	Audited/Act	tual performa	nce	Est. perf.	Me	dium-term tar	get					
þ		plan target	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14					
		(5 yrs)												
	7.1 Strategic objective – To procure, manage and monitor DTP infrastructure provisioning													
7.1	No. of construction	3	n/a	n – new indica	ator	0	1	1	1					
	projects undertaken													
	7.2 Strategic objective – To provide technical support to all DTPC programmes													
7.2	No. of projects	3	n/a	n – new indica	ator	0	1	1	1					
	scoped and													
	designed													
	7.3 Strate	egic objective	– To develo	o infrastruct	ure plan and	d manage ro	le out of ser	vices						
7.3	Adequate	80%	n/a	n – new indica	ator	n/a	Develop	40%	80%					
	infrastructure for	complete					plan	complete	complete					
	DTP's development	against						against	against					
	needs	plan						plan	plan					

\*: Performance measure indicator to measure the achievement of the strategic objective as defined in the strategic plan

#### 10.2 Programme performance indicators and annual targets for 2011/12

Table below lists the programme performance indicators per sub-programme:

	Programme ormance Indicator	Audited/Actual performance			Estimated performance	Medium-term targets			
	(PPI)	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	
7.4	% deviation from	n/a	a – new in	dicator		10% (max)	10%	10%	
	initial budget								
7.5	% deviation from	n/a	a – new in	dicator		15%	15%	15%	
	programme								
	timelines								
7.6	Provision of	n/a	ı – new in	dicator		30%	70%	100%	
	Watson highway								
	link								

Table 37: PROGRAMME 7 - PROGRAMME PERFORMANCE INDICATORS PER SUB-PROGRAMME

The total amount budgeted in this program is R 249 905 616.00, the funding is budgeted for the provision of the road infrastructure linking the TradeZone precinct to the Watson Highway, preparation of the platforms for the MRO (Minor Repairs and Overhaul) project; the preparation of the platforms for the GSA; hangar facility for the MRO and workshop for DTPC's equipment.

Infrastructure and development is a delivery tool for the various programmes and as such its performance and the role has direct impact on the core service delivery of the Dube TradePort. As part of the stimulating and catalysing economic development and investment, DTPC partners with private sector entities or other government entities, therefore adhering to programmes and commitments in critical.

In order to realise and monitor the achievement of the strategic objectives set in the strategic plan, a performance indicator for each strategic objective was created. This is monitored on an annual; bi-annual or quarterly basis, (depending on the nature of the indicator) and is included in the next section.

In order to achieve the strategic objectives of this programme, the focus during the 2011/12 year will be on the following key activities:

- Infrastructure
  - 1. Road link to the Watson Highway
  - 2. Bulk infrastructure to the Mount Moreland boundary
  - 3. Platform for the MRO
  - 4. Tongaat waste treatment connection
- Development
  - 1. Construction of the Cold Storage Facilities
  - 2. Support Zone Hotel

## 10.3 Quarterly targets for 2011/12

The following table reflects the programme and sub-programme performance indicators. In order to realise the strategic objectives detailed in the strategic plan, the performance indicators used to measure the achievement of strategic objectives have also been included:

Perf	ormance indicator	Sub-	Reporting	Annual	Quarterly targets			
		programme	period	target	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>
				2011/12				
7.1	No of construction projects undertaken	Development	Annual	1				1
7.2	No. of projects scoped and designed	Development	Annual	1				1
7.3	Adequate infrastructure for DTP's development needs	Infrastructure	Annual	Develop infrastructure plan			Develop plan	
7.4	% deviation from initial budget	Development	Annual	10% maximum				10%
7.5	% deviation from programme timelines	Development	Annual	15%				15%
7.6	Provision of Watson highway link	Infrastructure	Quarterly	30%	Appointment of contractor	Const. contract signed	15% (const.comp)	30%

Table 38: PROGRAMME 7 - QUARTERLY TARGETS FOR 2011/12

## 10.4 Reconciling performance targets with the Budget and MTEF

The expenditure estimates over the period 2010/11 to 2013/14 take into account the expected increase in operating activities and the impact on the budget as shown above.

				ADJUSTED			
Programme	_	AUDITED OUTCOMES		APPROPRIATION	MEDIUM TERM EXP	ENDITURE ESTIMATE	
Infrastructure							
	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14
EPC Contigencies	-	62,000,000	553,314,687	100,000,000	-	-	-
Regional Investment initiative	-	486,780,000	93,000,000	200,000,000	-	-	-
Infrastructure	469,307,942	580,180,291	530,675,066	10,000,000	239,905,616	278,203,359	253,745,900
	-	-	-	20,000,000	10,000,000	20,000,000	20,000,000
SUBTOTAL	469,307,942	1,128,960,291	1,176,989,753	330,000,000	249,905,616	298,203,359	273,745,900
Economic Classification							
Current payments	16,828,707	12,512,724	93,947,149	20,000,000	1,560,000	3,120,000	3,744,000
Compensation of employees	-	-	-	-	1,560,000	3,120,000	3,744,000
Goods and services of which:				-	-	-	-
Communication	-	-	-	-	-	-	-
Computer services	-	-	-	-	-	-	-
Consultants, contractors and special services	16,828,707	12,512,724	93,947,149	20,000,000	-	-	-
Maintenance Repairs and running costs	-	-	-	-	-	-	-
Operating Leases	-	-	-	-	-	-	-
Travel and subsistence	-	-	-	-	-	-	-
Specify			-	-	-	-	-
Specify			-	-	-	-	-
Other			-	-	-	-	-
Interest and rent on land	-	-	-	-	-	-	-
Financial transactions in assets and liabilities	-	-	-	-	-	-	-
TRANSFERS AND SUBSIDIARIES TO:							
PAYMENT FOR CAPITAL ASSETS	452,479,235	1,116,447,567	1,083,042,604	310,000,000	248,345,616	295,083,359	270,001,900
Building and other fixed structures	452,479,235	1,116,447,567	1,083,042,604	310,000,000	248,345,616	295,083,359	270,001,900
Machinery and equipment	-	-	-	-	-	-	-
Cultivated assets	-	-	-	-	-	-	-
Software and other intangible assets	-	-	-	-	-	-	-
Land and subsoil assets	-	-	-	-	-	-	-
of which: capitalised compensation							
TOTAL	469,307,942	1,128,960,291	1,176,989,753	330,000,000	249,905,616	298,203,359	273,745,900

Table 39: PROGRAMME 7 - EXPENDITURE ESTIMATES (Infrastructure & Development)

- This programme focuses on the actual establishment of relevant infrastructure and top structures within the Dube TradePort precinct
- Details are included in section 10.2 above

# Part C: Links to Other Plans

#### 8. Links to the long-term infrastructure and other capital plans

The bulk of the infrastructure plans revolve around the construction of specific elements of the DTPC over the next 12-18 months specifically within Dube City and the TradeZone. This will include the procurement of the necessary bulk infrastructure. Details of expenditure over the MTEF period have been included in the relevant programmes above.

#### 9. List of acronyms and abbreviations used in the document

AMP Asset Management Plan

ASGISA Accelerated Shared Growth Initiative of South Africa

BBBEE Broad-Based Black Economic Empowerment

BEE Black Economic Empowerment

DEAT National Department of Environmental Affairs and Tourism

DED Department of Economic Development

DTP Dube TradePort precinct (actual area of land comprising the Dube

TradePort)

DTPC Dube TradePort Corporation (Section 3C - PFMA)

EAP Employee Assistance Programme

EEP Employment Equity Plan

EIA Environmental Impact Assessment
EPC Engineer, Procure and Construct

EXCO Executive Committee

FET Further Education and Training
GLOBAL-GAP Global Good Agricultural Practise

HACCP Hazardous Analysis Critical Control Point

HOD Head of Department
HR Human Resources

IDP Integrated Development Plan

ITC Information Technology and Communication

KSIA King Shaka International Airport

KZN KwaZulu-Natal

MEC Member of Executive Council

MTEF Medium Term Expenditure Framework

NSIC National Small Industry Corporation

PFMA Public Finance Management Act

PGDS Provincial Growth and Development Strategy
PPECB Perishable Product Export Control Board

PSEDS Provincial Spatial Economic Development Strategy

RSA Republic of South Africa

SCM Supply Chain Management

SITA State Information Technology Agency

SLA Service Level Agreement

SMME Small Medium and Micro Enterprises

End