

REQUEST FOR PROPOSALS



INVITATION FOR PROPOSALS FOR THE EMC VNX WARRANTY, MAINTENANCE AND SUPPORT FOR A PERIOD OF THREE (3) YEARS

REF NO.: DTP/RFP/24/ICT/09/2017

Dube TradePort Corporation (DTPC) was created as a provincial public entity to develop Dube TradePort. Refer to www.dubetradeport.co.za for more information on DTPC.

DTPC invites proposals from suitably qualified and experienced bidders to renew the warranty, maintenance and support for the EMC VNX and VNXe storage environment. This is to ensure that DTPC will continue to meet the uptime requirements on storage and the IAAS products offered.

Summary of Requirements:

- EMC Enhanced Support for VNX 5400's, VNXe 3200 and VNXs 3150
- Ad hoc support for additions, moves and changes

EVALUATION OF THIS BID

All proposals will be evaluated in various stages – compliance and functionality will be assessed and thereafter all responsive proposals will be evaluated in accordance with the PPPFA regulations, 2017 using the 80/20.

REQUESTS FOR DOCUMENTS & ENQUIRIES

Bid documents will be available from **23rd October 2017** until **1st November 2017** during the weekdays (Mon – Fri) between 08h30 and 16h00, at the Dube TradePort Corporation offices at 7 Umsinsi Junction, 4th floor, 29° South, La Mercy, KwaZulu-Natal. A non-refundable document fee of **R500.00** (Five hundreds only) must be paid via EFT prior to collection of the Bid Documents. No cash will be accepted and proof of payment must be produced on collection of the Bid Documents. Please allow 2 days for funds to reflect in the account. DTPC will only release documents once the payment has been cleared in its bank account. Payments must contain the reference, "**RFP/24/ICT/09**" and **must clearly identify the Bidder**, e.g. "**ABC Consortium**". Electronic versions of these documents will only be available on confirmation and/or proof of payment.

Dube TradePort Corporation banking details:

Bank: ABSA; A/C No: 405 687 3817; Branch Code: 632 005; A/C Name: Dube TradePort Corporation; Account type: Current

A **Compulsory** briefing session for service providers, who have paid for the Bid Documents, will be held at DTPC 29° South, 7 Umsinsi Junction, La Mercy, KZN on **02nd November 2017 at 11:00**.

Enquiries should be directed to Vanishree Naidoo via email: tenders@dubetradeport.co.za

CLOSING TIME & DATE FOR SUBMITTING RESPONSES

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Proposals must be submitted at the **DTPC** offices on or before **11h00**, South African time on **17th November 2017**. Documents should be clearly marked "**EMC VNX WARRANTY, MAINTENANCE AND SUPPORT FOR A PERIOD OF THREE (3) YEARS**"